

**Section 7.     RESPONSIBILITIES OF ALARM COMPANIES**

**A.     Any person whose business it is to repair, install or cause to be installed an alarm system must possess a valid license issued by the Construction Industries Division of the Regulation and Licensing Department of the State of New Mexico. Said license must be presented to the Sheriff's Department, the County Manager, or his/her designated representative, upon request.**

**B.     Whenever an alarm company agrees with any person to maintain or service any alarm system, such business shall:**

**(1)     Ensure that personnel of such business who are able to render effective assistance, arrive at such alarm site within seventy-two (72) hours of a request by a member of the Sheriff's Department or Fire Department for assistance if such alarm company has agreed with any person.**

**(2)     Keep a written record of the date and time of repair and a description of the specific repair which was performed on any alarm system when such repair was made in response to notification by the person in control of the property or a member of the Sheriff's Department of Fire Department that such alarm system was in need of repair. Such written records shall be maintained for at least twelve (12) months and shall be made available for inspection and duplication upon request by the County Manager, or his/her designee, or a member of the County Sheriff's Department, or a member of the County Fire Department at the office of the alarm company during regular business hours.**

**C.     Any alarm company which operates a central station and any telephone answering service shall:**

**(1)     have sufficient personnel, trained in the procedures to be followed in receiving and relaying notice of the activation of any alarm, on duty at all times to ensure that emergency messages or alarm signals received by such business can be relayed immediately to the Sheriff's Department or to the Fire Department.**

**(2)     notify the person in control of the property or his designee of the activation of the alarm system within twenty-four (24) hours of the time the alarm was activated by telephone, or by placing such notice in the mail addressed to the person in control of the property. In the case of a local alarm where the alarm company was not notified of such activation, the alarm company shall be exempt from the requirements of this subsection;**

**(3)     submit the name, address, and telephone number of the central station providing monitoring services, if other than a licensed alarm company; and**

**(4)     provide, upon request of the Manager and/or Sheriff or his/her designated representative, a listing of all subscribers.**