

**MINUTES OF THE**

**SANTA FE COUNTY**

**HEALTH POLICY & PLANNING COMMISSION**

**May 4, 2018**

**Santa Fe, New Mexico**

**I.** This regular meeting of the Santa Fe County Health Policy & Planning Commission (HPPC) was called to order by Chair Reena Szczepanski at approximately 9:00 a.m. on the above-cited date at the Santa Fe County Community Services Department conference Room, 2052 Galisteo Street, Santa Fe.

**II.** A quorum was present with the following members:

**Members Present:**

Reena Szczepanski, Chair  
Kim Straus  
Crista Coggins  
Bonnie Keene  
Michael Munson  
Don Reece  
Carolyn Roberts

**Member(s) Absent:**

Laurie Glaze [excused]



**County Staff Present:**

Patricia Boies, Director, Health Services Division  
Rachel O'Connor, Director, Community Services Department  
Kyra Ochoa, Health Services Staff  
Kati Schwartz, Mobile Health Van  
Julia Valdez, Constituent Liaison  
Felina Rodriguez, Housing Authority

**Others Present:**

Kristin Carmichael, Southwest Care  
Jesse Cirolia, Christus St. Vincent  
Jeanell Abeyta, La Familia  
Tom Massaro, DOH  
Peter Bastone, SVH Support  
Betty Sisneros Shover, NAMI  
Terri Marney, PMS  
Elizabeth Peterson, Consultant

Dawn Abriel, Bright Heart Health  
Laura Brown, DPA/UNM  
Ramona Flores Lopez, One Door  
Emily McRae, Vista  
Julian Duran, BC/BS  
Karen Wells, CSV Board  
Jose Lain-Straus, Guest

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COUNTY OF SANTA FE )  
STATE OF NEW MEXICO ) ss

I Hereby Certify That This Instrument Was Filed for  
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Deputy  
I Witness My Hand And Seal Of Office  
Geraldine Salazar  
Clerk, Santa Fe, NM

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**III. Introductions**

Those present introduced themselves.

**IV. Approval of Agenda**

Commissioner Reece moved to approve and Commissioner Roberts seconded. The motion to approve the agenda passed without opposition.

**V. Approval of Minutes**

**April 6, 2018:** Commissioner Coggins moved approval. Commissioner Roberts seconded and the motion to approve the April minutes passed without opposition.

**VI. Matters of Public Concern**

Betty Sisneros Shover stated NAMI is starting up Connection Recovery Support, a peer-led program, on Mondays 3:30 pm and she referred to the flyers available. The program is free.

Kristin Carmichael announced there will be a “Walk with a Doc” event sponsored by SW CARE and St. Vincent’s. This is part of a six-month pilot program and it starts outside of the Alameda Clinic.

**VII. Presentations**

**A. Update on Implementation of the Accountable Health Community in Santa Fe County**

Patricia Boies gave a history of the Indigent Fund, which has evolved from strictly funding provider claims for reimbursement for medical and hospital visits into funds for provider contracts that support the priorities of the *County Health Action Plan*. One of the overarching issues from both the Health Action Plan and the recent Gap Analysis is the need for improved coordination among providers, and the Accountable Health Community (AHC) project serves that end.

Kyra Ochoa stated the AHC was presented as an unsuccessful grant proposal to the Centers for Medicare and Medicaid. However, it could also be seen as a preventative, upstream approach to healthcare, incorporating many social determinants. The vision is that all Santa Fe County residents will have access to high quality to healthcare by 2020. Santa Fe is using the CMS screening tool, which aligns with other similar efforts throughout the country, while maintaining a relationship-based, New Mexico community model.

Ms. Ochoa listed the various organizations involved in the “any door” approach, which links people to navigators. The Community Services Department serves as a hub. The gap analysis informs procedures to ensure coordinated, non-duplicative navigation, as does

continuous data collection. Short-term flexible funding is a key measure.

Elizabeth Peterson indicated they have been collecting data since July 2017. The Excel spreadsheets have evolved over the three quarters they have monitored. Reports come in from multiple sources and she reviewed the population statistics. Additionally, anecdotal information comes in from the partner agencies. La Familia sends in aggregate data arrived at from surveys.

Commissioner Straus asked if health data was incorporated with the social determinants. Ms. Ochoa said they hope to do that eventually.

Ms. Peterson said the navigators report they are serving a total of 382 people. 1,233 social determinants were elucidated through screening and these include food, housing, personal safety, utilities, childcare, legal help, education, transportation, employment, etc. These can be addressed through the flexible funding. \$11,374.06 has been spent for the three quarters in question. She noted that the navigators meet monthly to brainstorm and learn from one another, and this establishes a network, a sense of camaraderie and better use of resources.

Research has been done into how often the emergency department was used. Ms. Ochoa noted that one person used the emergency department 154 times in one year in addition to spending one-third of that time in jail, prior to entering the program. People continue to use the ED as their primary care provider.

Karen Wells noted CSV also has its own team of navigators. Kristin Carmichael pointed out that if first responders are involved, often there is no option other than to transport to the ED. There was discussion of ways that the emergency department fills social needs in addition to health emergency needs.

Ms. Peterson provided details for the 128 people enrolled in the third quarter, including demographics and the 556 SDOH (social determinants of health) addressed.

Ms. Ochoa spoke of the IT system, which has to do with provider alignment. They are currently methodically reviewing various systems that will have a central hub and not be overly onerous to the agencies they work with. A subcommittee is currently looking into options.

A storytelling project is being launched for navigation participants and it is anticipated this will lead to improvements.

Turning to the issue of sustainability, Ms. Ochoa said the County has been very supportive. If the budget request for FY 2019 is approved that will keep the program going. The IT system might require additional funding. The Purchasing Division has granted a health exemption which is possible if the goal is to create a network for the purpose of reducing cost to the system overall, improving quality for individuals, and improving access to care. This will streamline the procurement process.

Commissioner Reece asked how the crisis center and senior citizen centers will fit with this. Ms. Ochoa said there will be co-located providers with navigation at the crisis center. The

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County recently hired Ian Donnelly as senior services case manager. He attends the navigator meetings. Rachel O'Connor added there will be a pilot program with the Fire Department and CSV to provide home safety checks for at-risk seniors. Behavioral health is a huge component.

Ms. Shover asked how people get enrolled in the program. Ms. Ochoa said there are income requirements and most entrants come into the program through screening at one of the agencies involved.

Ms. Shover asked what role the hospital plays. Ms. Ochoa stated that while some AHCs start in hospitals this one did not. However, they hope to eventually join forces. There are information sharing concerns. Ms. Wells said the hospital's efforts parallel those of the AHC. The hospital board is very involved in behavioral health and addiction needs. She indicated the hospital has its own navigators.

Regarding maximum capacity, Ms. Ochoa said they are at capacity currently with the navigators they have but the program could be grown with more personnel.

Chair Szczepanski noted that the amount spent per person in flexible funds was less than \$30, a very small amount to make a big difference in people's lives.

Ms. O'Connor said that while IT issues persist, both Health Tracks and AHC involve the hospitals. Ms. Ochoa said Ms. Cirolia from CSV has been instrumental in adding screening questions. Commissioner Straus pointed out the Indian Health Service and CYFD should be considered, and Commissioner Roberts added the new Presbyterian Hospital. She added PMS has a full complement of counselors in clinics throughout the county. Ms. Ochoa said Presbyterian is involved through the mobile crisis team. All of these entities are on their radar.

Ms. Wells mentioned the Aging and Disability Resource Center, and cautioned that semantics can form barriers, such as the word "navigator."

Ms. Carmichael said Southwest Care is changing its assessment process to include social determinants.

## **VIII. Matters from the Commission and Staff**

### **A. Director's Report**

Ms. O'Connor gave a progress report on the behavioral health crisis center, noting that the County Commission accepted the recommendation to locate the center at the current location. Public Works will be issuing a design-build contract to redesign this building. The State has not yet published the regulations for crisis centers. Regarding funding, there is a possibility of securing a bundled rate for billing.

Additionally, there have been meetings with Delta Dental regarding proposals for dental work. Referring to the pilot program for home safety for seniors, she said 30 people can be accommodated and they enter the program through either post-hospital discharge or home delivered meals.

Ms. O'Connor indicated funding continues to be a huge concern and construction costs have soared recently.

Ms. Boies reported on the following:

- The contracts for all the navigators are in process
- There was a food summit in the fall that emphasized the use of local food as a driver of economic development. The senior centers will begin using some local produce
- She had a meeting about advanced directives and this can be an agenda item for the future
- They are still working on filling vacancies for the HPPC

**B. Other Matters from the Commission**

Commissioner Straus announced May 12<sup>th</sup> is the Fiesta para Bebés at the Camino Real Academy. This is a health fair for families with young children.

Ms. Carmichael said the Santa Fe Prevention Alliance is meeting to craft a request that the Santa Fe College of Art and Design offer transitional housing. They will cite the recent gap analysis.

**IX. Future Agenda Items**

- Low birth weight initiative update in June
- Teen Court presentation
- Advanced directives

**X. Announcements**

- A. Next HPPC meeting Friday, June 1, 2018, 9 a.m., Santa Fe County  
Community Services Department Conference Room, 2052 Galisteo Street**

**XI. Adjournment**

This meeting was declared adjourned at approximately 11:05 a.m.

Approved by:



Reena Szczepanski, Chair  
Health Policy & Planning Commission

Respectfully submitted by:

  
Debbie Doyle, Wordswork