# Daniel "Danny" Mayfield

Commissioner, District 1

Miguel M. Chavez
Commissioner, District 2

Robert A. Anaya Commissioner, District 3



Pablo Sedillo, III Public Safety Director

### Kathy Holian Commissioner, District 4

Liz Stefanics
Commissioner, District 5

Katherine Miller County Manager

## **Santa Fe County Corrections Advisory Committee**

Regular Meeting June 13, 2013 at 3:00pm

#### **Members Present**

Steven Spencer
Mary Ellen Gonzales
Maria Cristina Lopez
Joan Morales
Adan Mendoza
Michelle George
Maria Jose Rodriguez Cadiz
Frank Susman

### Others Present

Pablo Sedillo, III Tila Rendon-Varela Mark Gallegos Mark Caldwell **Members Not Present** 

Aric Wheeler Judith Williams

FRANK SUSMAN: I'm not really familiar with but I've been appointed as the interim chair for this committee. I'd like to start by going around the table, I don't know how many of you know each other I know almost no one. Tell us what seat you're filling; give us your name again because after I hear it a dozen times I'll try to remember them and a little background. And after we go around and introduce ourselves in that fashion then we'll hear from the Director and the Warden as to what their expectations or vision is for this committee. Want to go ahead and start?

MARIA JOSE: Sure, I know almost everybody; my name is Maria Jose Rodriguez Cadiz. I know that is awfully long, my first name is Maria Jose, like Mary Joe, two words one name. I'm a native of Spain I've been in Santa Fe twenty years now. I'm a psychologist by training and I am the Director at Solace Crisis Treatment Center that is formally Rape Crisis and Trauma Treatment Center in Santa Fe an agency this year 40 years old. We are the appointed location for the investigation and prosecution of crimes against children, we also assist victims of crime of all ages, not just children and we are a trauma treatment facility for stabilization. Anywhere from 2 – 12 sessions people can stabilize at Solace. I have been with them for 11 years, previously in the capacity of advocacy and forensic interviewing and I became the Executive Director June 18, 2011, so I am just about to be two years old as the Director and I think I pretty much know everybody at the table and it is by

virtue of the work that we do at Solace which is never in isolation. Every time that we have to service somebody to do something for them and their families we have to do a good job and coordinate with the rest of the partners at the table. I am very happy to be here and as I understand it with Mental Health.

MICHELLE GEORGE: Good afternoon my name is Michelle George and I have lived in Santa Fe my entire life and I retired from state government after 25 years and one month from the Children Youth and Families Department, my last 12 years with CYFD it was with Juvenile Justice Services where I ended my career as the Associate Deputy Director of Administration and the Executive Director of the Juvenile Public Safety Advisory Board so I did different work in different capacities and for the most part managed the contracts and grants for the correctional facilities and probation offices and the federal grants that we had and I'm the At Large Member.

STEVEN SPENCER: I'm Steve Spencer, I'm a physician, I came to Santa Fe in 1985 to accept the job of Medical Director of the Corrections Department; I left that job in 1993 and I began doing consulting work all over the country evaluating jail and prison healthcare systems for a couple of states and various jurisdictions also doing litigation work some expert witness in these suits. That's about it I guess.

PABLO SEDILLO, III: I guess I can say my introduction - I'm Pablo Sedillo I'm the Public Safety Director of the County of Santa Fe. I oversee the Santa Fe County Fire Department, Santa Fe County Regional Emergency Communication Center which is known as the 911 call center and also I oversee the Department of Corrections both adult and juvenile. I'll save some of my remarks for our opening statements for the Warden and I.

MARK GALLEGOS: My name is Mark Gallegos and I'm the warden for the Adult Correctional Facility next door, I've been here just a little over a year now. I'll go ahead and save my comments for the end as well.

ADAN MENDOZA: My name is Adan Mendoza I work for the Sheriff's Department here in Santa Fe; I'm a captain with the Sheriff's Department. I oversee a few divisions of the Sheriff's Department to include investigations. I've spent several years as the Lieutenant for the investigations division and several years as an investigator, I have about 15 years of law enforcement experience and I was born and raised here in Santa Fe.

MARK CALDWELL: Mark Caldwell, I'm not a member of the board but a visitor and as Deputy Warden on occasion when directed I will represent Director and/or the Warden. I've been with the County Corrections for approximately five years and I worked previously with Michelle at Juvenile Justice with CYFD. I have approximately 30 plus years in corrections and again I will be here at the direction of the Director and/or Warden and at your disposal for any questions you may have.

JOAN MORALES: My name is Joan Morales I am the social worker with the Public Defender's Department. I've been working in the criminal justice field for the last ten years, I was on the last Corrections Advisory Committee that existed prior to this one and that's about it.

MARIA CRISTINA LOPEZ: My name is Maria Cristina Lopez; I am an immigrant from Chihuahua where most immigrants in our city come from or our county. I've been here for 40 years so I've been here longer than in Chihuahua. I am vice chair of the City of Santa Fe Immigration Committee and I sit on the board of Somos un Pueblo Unido and so as you might guess, I'm here because I'm interested in the civil rights of all people in jail but specifically immigrants.

MARY ELLEN GONZALES: I'm Mary Ellen Gonzales my deal has always been kids, I served two terms on the Santa Fe School Board, I have served as a restorative justice service provider with contract for CYFD for the last five years with common ground. It's says that I'm here for homeless so I guess I'm going to have to learn, I feel like a square peg in a round hole. I also serve on the Santa Fe Regional Juvenile Justice Board.

FRANK SUSMAN: Back to me, again my name is Frank Susman; I was the former chair at the very last meeting of the last committee before the Commission disbanded it. I did have a hand in formulation of the new committee the Ordinance establishing this committee is at least in my

opinion remarkably different than to the one of the prior committee, I think is better, certainly not worse. As I indicated I'm not sure why I am the interim chair but we'll get into that. As far as background I know I'm listed here under the Legal Community. I still practice law after 46 – 47 years I've tried cases around the Country although I'm not licensed in New Mexico. As far as other background that may be relevant here, I'm also a semi-retired Lieutenant Kernel of Homicide I work with state and federal agencies now. The past federal judicial bench in St. Louis years ago asked me if I would serve and if you're a lawyer and the bench asked you to do something you can't say no, not if you ever want to appear again. I served as the master and overseer of all jail facilities in the City of St. Louis; I said yes, that went on much to my chagrin for 18 years. It wasn't full time, like another client type thing but it went on a lot longer than I ever anticipated and I suspect that's why I was selected again. I think maybe we ought to hear from the Director and the Warden so that they can tell us what their vision is of the committee and in your own good time you'll be reading through the Ordinance and get some impression of what the Commission had in mind, although it's not that detailed and I think until someone slaps our hand we have free reign to do what we think is necessary, Director.

PABLO SEDILLO, III: Thank you, Tila do you want to introduce yourself.

FRANK SUSMAN: This is the most important person in the room.

TILA RENDON-VARELA: I'm Tila Rendon-Varela and I'm from the Espanola/Velarde area born and raised and I'm here to serve the board in anything you need help with.

PABLO SEDILLO, III: Well thank you very much for all assembling, I know it was a long process to getting this all completed. When it first came to my attention, actually I have been here now with Santa Fe County for 18 months, I assumed the position of the Public Safety Director back in December of 2011. I'm from Las Vegas, NM if anybody knows where that's at, a little town up there in northern New Mexico, I was born there; lived there for a little while but I've been all over the Country. I started my career back in 1986 at Santa Fe County, so full circle I've been all over the Country and full circle coming back to Santa Fe, NM and it took a year to bring my wife back to New Mexico as well and we're happy to be here. When this first came to me in regards to bringing the board back up I'm going to be very candid with everyone and that's the type of person I am. I've been in Corrections a very long time and I think the best way to address issues and subjects is to throw the cards on the table so to speak and tell it like it is, I don't like to sugar coat anything or I don't like to dance around a subject so when it first came to my attention I was a little bit concerned on the reasoning for this. Then I got to get a little bit of information and a little bit of history about Santa Fe County Detention Center, where I started my career, and I understood. Was I fully accepting of this? Absolutely not, I can tell you I said to the County Manager, I said well I'm not quite sure what's entailed in this committee because I was under the assumption that you hired me to ensure that we're doing everything, that we're being compliant with everything we're supposed to be compliant with. So we had a lengthy discussion and I said you know what; I think I need to embrace this because being here for the last 18 months I can tell you it's been kind of a struggle of what we're trying to accomplish here at Santa Fe County Detention Center. I came in and we had some changes, changes that I think were truly needed because I'm an individual that is very open and transparent and I told the County Manager, if you're going to hire me I want to be very transparent, I want to be very ethical and I want to make sure we're doing things right being compliant. But most importantly we have to treat our employees, the inmates and the juveniles with respect. We have to understand that we provide customer service and from an old corrections guy the words customer service is non-existent. I'm a strong believer that a lot of institutions around the Country, and I've been to a lot of them around the Country, it's about warehousing - it's about the numbers. In the private sector it's about the dollar, it's about the bottom line; it's about what services you can provide. I think it's important to understand that what my vision, what I'm trying to establish here in Santa Fe is that number one we have to make sure that we are very compliant with peoples dignity, their rights and providing the best quality of service we can. We

have some issues we're not the best...yet but we're working on it, I'm telling you we're working very hard and I've been very instrumental with a couple of groups in this community to help solidify a transition between secure care and the community because what this is about, a detention center is a lot different from a penitentiary. I've been a Warden of a penitentiary before and it's different, I've been an administrator for a detention facility as well so I understand the differences but you can combine the two. One of things that we need to do in our community talking with the County Manager and some of the Commissioners, the biggest disconnect that we have in this community is that transition - the re-entry - inmates coming from our facility back into the community. We have too much of a revolving door that happens in our community. Some of the reasons are that there is the lack of wrap around services, limited resources, for our inmates in our community. I brought the Warden on board almost a year ago; he has a background in mental health and security so I tried to combine the two so we can look at our facility as more of a therapeutic community rather than warehousing inmates. It starts from the time they walk through the back door through the whole process. We've done a lot of things differently, medically we have now instilled, and I don't want to steal your thunder Warden, a process in our booking that everything is done at intake, we triage them with a team what we call, the Warden calls it different than I do, I'm kind of old school an MDT team it is a multi-disciplinary team that we got there. We have medical, we have mental health, and we have security and case management. So at the time of booking, I don't care if you're there two hours, five hours or however you're going to get assessed the same way. Why? Because we are now starting to collect a lot of data in regards to those people who are, I hate to say the word a revolving door process. We are keeping data on that to see why they're coming back in, the reasons for referral if they have not been referred back into the communities. So we're keeping track. I've been working very closely with a collaborative effort with St. Vincent's in regards to what are we going to do with these individuals. So we're trying to streamline that; we have now instilled what we call a continuum case plan and that is as soon as they come in we start doing a plan on these individuals to get released. The inmates didn't know how to take that when we first brought them in and all this process - you guys are asking me too many questions, this is the fifth time I've been here in two weeks you should already know this information. But that continuum of care it needs to keep on going and where it stops is when we release them out of the institution. And I think that we need a voice, Santa Fe County needs a voice in our communities with stakeholders that are at this table right now to help us to bridge that gap from the community and corrections. We have been working very closely with a lot of organizations and the Sheriff's Department has been very instrumental on our discussions in regards to this. They're the ones that are arresting these individuals that are coming back to our facility. That's one component of what we have going on here, we have enhanced the safety and security of the institution immensely. When I got here we had \$600,000 on the table that had been on the table for three years, three years and that money was dedicated to enhance the safety and security of the institution. When I got here I asked why haven't we spent this money, they responded well we're going to. That's not an acceptable answer to me. If we want to provide for the safety and security of our staff, our inmates and most importantly the general public we need to do that. I have been here 18 months and I have depleted that money already and I'm asking for more. Because I think there are a lot of things that I need to be instilled in our institutions that provide that quality of care that we give. Not just by enhancing the safety and security of our institution but enhancing the training for our staff and again as I said, that institution was being run by 7 staff members for 400 inmates. Now I'm not real bright but I can tell you the equation does not really match...seven people. So when you look at it this is what you had, you had one person in the control center, you had three on the floor and you had three supervisors walking around, for 400 and some inmates. To me that is a safety issue and I would like to thank the County Commission and the County Manager because I went straight to them and said here is a staffing pattern that needs to be adhered to. Right now I have 17 - 18 minimum in that facility running the institution.

We have been the first county in the State of New Mexico to implement the crisis/intervention techniques, CIT we call it. First County in the State of NM, what's that about? It is about deescalation, it's about identifying people with mental illness. You think that coming into the institution they're being combative, they're not really combative they may have a mental illness, substance abuse issues. All of our staff has had that training to identify those individuals when they come to our back door. Instead of treating him as this guy is being combative we need to deal with him this certain way - we have to identify the mental illness portion of it too. So we ask certain questions, they learn that they learn how to identify that. That's been a very big key to our success in our institution as well. We have also instilled employee relations in regards to the facility. When I talk about employee relations I talk about the Warden's expectations when he came to me I told him number one you manage by walking around I don't want you to sit behind a desk in your office and do paperwork you manage by walking around. Your responsibility Warden is to mentor all your staff because I want somebody to take your job. Sorry to say that Warden but I do, that's my job somebody to take my job so that's my mentoring because I mentor people as well. I think it is so important to have County employees at our institution that are vested in their job and community and Santa Fe County. And I stress that and I am a big advocate of helping people be promotable. Give them as much training as they need to put them in that space. I can tell you the communication with the entities that we house has been 100% turned around. I meet with the US Marshal once a month, talk to him often on the phone. We have to comply with 208 standards and we have already submitted Santa Fe County for accreditation. The accreditation process if anyone has been through one is a lengthy process some institutions don't achieve it for 2 - 3 or 5 years. We are into it about 14 months now and we are just waiting to get approval and for them to come into the facility and give us our accreditation. This is not our facility it is the people's facility, the community's facility and when I talked about customer service at the beginning that's what it is. How do we provide that to the citizens of this community; not only the citizens of this community but the surrounding northern NM? We house Rio Arriba, Española, US Marshals. We house BIA we house a lot of different entities. And our communication has to be very transparent on what we're doing. Now I can tell you this it is important that these doors are open to anybody and any entity that wants to come in and tour it I have no problem what so ever with that it's their facility. You don't have to make an appointment, if you want to show up and say you want to walk through the facility he Warden will be happy to do that. There's something that we don't do, we don't hide stuff it's transparent. And if we're doing something wrong trust me it's going to get corrected. The very first thing when an incident happens in our facility I ask the Warden, is what warden?

MARK GALLEGOS: Did we follow policy and procedures?

PABLO SEDILLO, III: Very first thing I ask because you know what that dictates how we do things. We have revamped all of our policy and procedures and they have not been revamped for how many years:

MARK GALLEGOS: Since 2005.

PABLO SEDILLO, III: They have not been updated since 2005. It's taken us almost how long?

MARK GALLEGOS: We started in October.

PABLO SEDILLO, III: October and we've completed them. I think it's important to know we want to be user friendly we want to ensure that we are providing good safety and security in our institution because if we don't do that we're not doing a very good job. What I would like to see from this, my vision from this committee is to help us bridge those gaps that we have. And trust me I've been all over the country and this is not the only place that has these wrap around service issues, the lack of resources for these issues because you have to understand a lot of penitentiaries, a lot of correctional facilities are not in the biggest metropolitan areas they are in the outskirts. The metropolitan/urban areas that have these institutions, jails/detention centers, they have the resources. We have to ensure that we tap into these resources and if we need more let us bridge that and help get those. I've been advocating quite a bit with behavioral health in regards to what

we're going to do. Mental health and behavioral health needs to be enhanced. I know Maria Jose we've been working very closely along with immigration as well. In regards to how can we all be collaborative partners in the success of Santa Fe County and I think that this is the key. The stakeholders involved have to come to the table and we have to have solutions to these problems. And I can tell you I've been to some committees and I've said unless we're going to have some answers some solutions I can't be here, I won't be here. I'm not somebody who likes to sit down and listen to what if we do this or what if we do that. I'd rather say let's do something lets be results oriented. I'm going to turn it over to the Warden and I'm glad that our vision with the County, the Commission the County Manager is transparency our commitment to providing quality care, our data collection and being fiscally responsible these are things we truly need to achieve. I'm glad to have the Warden and his administrative staff on board because we can't do it alone this is a team effort, it is a collaborative effort. I appreciate the Warden's hard work sometimes I have to pull the reigns back on him and say slow down but he is very passionate about what he does, he puts his therapeutic hat on and deals with inmates on every level but then again when security comes first and foremost he has to put that hat on as well. As long as we're doing it ethically and doing the right thing I'm ok and I'm very proud to have Warden Gallegos on board. So I'll turn this over to you...

MARK GALLEGOS: Thank you Director for those kind words. Mark Gallegos again my background consists of - I'm still in the military on the reserve side. I've been deployed 5 times I have correctional experience and security in both and the mental health field. I've been a police officer as well and probation so I can say I've had an impact of being trained in all facets of human services; so that's why I basically call our detention facility next door I say we provide human services. I call it a Diagnostic Team because that's really what we do. I came on board and took a look at the facility here did an assessment of what we're doing and did some take aways what we weren't doing right/what we are doing right and a quick snapshot. Walked in the facility and we were down 42 officers and we had a surge in hiring thanks to the Director and the County Commission of understanding a correct staffing pattern to make a safe and secure facility. That was the number one thing is to bring that up. I'm happy to say right now that we are 10 correctional officers so it's amazing that we've come this far. We've instituted a 6 week training academy which focuses in security operations and what I did bring into the academy was the human services side. So we just don't have a Lieutenant or Captain security minded teaching the 6 week academy all the time we're breaking it down to the subject matter experts inside of the facility teaching those areas such as Behavioral Mental Health comes in and their portion and then Classification comes in and teaches their portion, Medical will come in and teach their portion of it so we have an array of different adjunct instructors for the 6 week academy. After the academy is done the training is not over, I say training is on a daily basis then they go into what we call a mentorship program where they are placed in an area of the facility where they have a field training officer who will track their success and also track their deficiencies so that we make sure we're providing the correct mentorship and supervision to our staff. That has been a huge success so far but the biggest success that we've had has been the retention, I believe last month the vacancy rate was around 3% the month before that was 1% so we're keeping our people and part of that is keeping them. Making sure they're trained, bringing them on; this is a family, the family of Santa Fe County we represent the County, we represent all stakeholders and taxpayers inside our facility and far and foremost you have to care about what's you're doing inside of the facility to be successful. So bringing that type of environment to the facility is huge and we break it down to the next level. What is our inmate population look like inside the facility? Well the inmate population in a detention facility is like a two headed monster so to speak there are a lot of needs for mental health, substance abuse, case management in its entirety, working with the elderly coming into our facility. How do we bridge the gaps in the community with that? Individuals that don't have a ride, once we have a release order on the onset; and to talk about the triage team we ask do you have a ride once you are

released from the facility. Thus far we have provided almost 100 rides since November, since we have implemented our policy and procedures to individuals that don't have rides and that is a huge deal for us. Going on to the rest of the facility is making sure we have the right people in the right places to deliver the right services. In the booking area we changed that whole entire process we call it Diagnostic Process that is a full-fledged diagnostic with an array of different triages that take That is taking the criminal behavior which is a classification piece, making sure we're putting the right people in the right pods according to their custody level. Number two - medical we touch that person immediately once they enter the facility with a nurse taking vitals making sure we get a medical triage on him for additional care. Then we have the mental health portion of it asking those questions - where are we at with mental health? Are you on any psychotropics? That way we get with the psychiatrist to continue those meds as quick as possible. That is a huge piece medically to make sure that when a person walks through the facility that we continue the medications that they were on or they weren't on and were supposed to be on inside the facility; that is a huge piece for me as a Warden. And the other thing is the diagnostic of clinical impressions of any mental health disorder that walks into the facility. You have to understand when a person walks through the facility you have to know who your population is if you don't know who your population is then you're not going to know what your diagnostics are behind it because it takes almost 7 days for a person to detoxify until you really find out what the true diagnosis is for this person unless you've had them before. So when a person comes in it's almost like an algebra problem - is this because of substance abuse? Is it because criminal conduct/criminal behavior with a violent type anger management? Or is it an actual diagnosis where this person might have bipolar mixed with substance abuse? So there are a lot of moving parts of the triage that take place on the onset; and then in addition to, we also screen for the Prison Rape Elimination Act (PREA) so we make sure individuals have not been or if they've had issues in the past for being sexually assaulted we ensure that they're provided counseling for that. If they have then we start our PREA investigation we contact law enforcement, contact our nurse on duty to make sure we're covered down and that we meet those standards. Out of the 208 standards, 62 come out of medical and mental health combined. There are 62 standards that we have to abide by and all those 208 standards are mandated standards that we have to pass and there's no taking the non-applicable role. You have to demonstrate your policy and procedure, your secondary documentation and furthermore we have to produce people visually auditing you doing what you say you're doing so that is a huge piece there in regards to the triage team. So when a person comes in, within 14 days we have to have a mental health assessment on them we are averaging right around 10 days to get a mental health assessment on them on the onset on the triage when they first come in they get a mini one just a pre one. But we are supposed to an in depth mental health assessments where our mental health team that are licensed which we didn't have before. We have a 40 hour psychiatrist on board, we have behavioral health therapist in each unit now with a case manager in each cell block that has a case load. Right now we are averaging about 70 cases, and we're talking about chronic cases that we do staffings on; on a monthly basis, every Wednesday, our inter-disciplinary treatment team will staff cases on individuals who have mental health and substance abuse disorders. Individuals that have problems with competency which we've had, that's another area of concern of mine. If a person is arrested and is deemed to have a competency hearing then we follow that case from start to finish and not only that, but if a person is so mentally ill that we reach out to Las Vegas and the courts to assist us in to getting that individual into care.

PABLO SEDILLO, III: If I can interject real quick just to elaborate Warden, the reason you say 10 days well that's kind of long time for us to do the assessment. The average stay in our facility is what Warden?

MARK GALLEGOS: It's 9.5 days

PABLO SEDILLO, III: 9.5 days and the turnaround is so quick is that we can do an assessment on them and two days later they are already gone so this is why I talk about the continuum of care. As

we know the individual is probably coming back and that's why we have a CQI unit that collects all this data to help us plan to help these individuals in our facility. I know the Warden has brought a lot of things to your attention we do operationally so at this time I will turn it over to you Frank and we will stand for questions.

FRANK SUSMAN: I don't want to dwell on ancient history but I've been dealing with these two gentlemen now for several months and I can tell you without exaggeration the difference between the current operations of the Department of Corrections and the prior operations is night and day and that is not an exaggeration in any way shape or form. We really as much as we all dislike doing it we must do some housekeeping. And in no particular order we ought to come to a decision about where we want to meet now this is one obvious possibility, the second possibility that immediately comes to mind is at the juvenile facility on Airport Road, and I think everybody probably knows where that is and it may or may not depending on where everybody lives may be convenient but that is available to us too. If anybody has suggestion to us for a third possibility, seeing none I don't really think we need to debate this, I think a show of hands will do it for us. How many would prefer to continue to meet here?

MARIA JOSE: I would like to offer you a third option, just in case, Solace has two good rooms for meetings as well and Solace is Airport Rd and Country Club or on the other side is Cerrillos and Jaguar.

FRANK SUSMAN: Would we ever have a conflict with any other group to use it?

MARIA JOSE: We will see on the dates that we decide when the meetings will be.

FRANK SUSMAN: Alright, there is a third possibility. Is everybody ready for a quick straw vote? How many people would prefer to be here? Two. How many would prefer to be at the Juvenile Facility? Three. And how many would prefer to meet at the most recent invitation?

MARIA JOSE: I won't vote because I don't mind going anywhere, I just wanted you to have an option. I would be glad going to any of the places.

FRANK SUSMAN: Let's do this, let's hold off on any permanent decision even though it was 3 to 2, 4 I missed one, because even though the Ordinance says generally we're supposed to meet every other month. I think it's important that when you all have the first opportunity to tour both facilities which some of you may have had but it may have been so long ago you wouldn't recognize it. So I'm going to suggest that at the next meeting will get to when a time a moment a time at the juvenile facility and you all know where that is, it will be in the minutes in case you don't, let's agree to meet there for the next meeting. I'd like to have a meeting the following month as well to get the tour of this facility across the street out of the way and after that I think meeting every other month will be fine. Anybody have any problem with meeting every month for the next two months? Ok, now when....we need two things. We need a day of the week and we need a time. Most of the meetings, I guess Joan what happened before won't necessarily mean what will happen here. I think the meetings should run no more than an hour and a half. So we can start at 3:00 and end 4:30 start at 3:30 and end at 5:00 probably better not end at 5:00 and run into of traffic. So why don't we think – is 3:00 to 4:30 particularly ok generally? Ok now does anyone have a day of the week that is bad?

JOAN MORALES: Mondays and Fridays.

FRANK SUSMAN: Mondays and Fridays, ok anybody else?

MARIA CRISTINA: Wednesdays

FRANK SUSMAN: Is bad? Ok we're down to Tuesdays and Thursdays.

MARIA JOSE: Ok, well today is Thursday, which Thursday of the month? The second ok, is the second Thursday of the month ok?

FRANK SUSMAN: Again if these don't work out we can change them. Ok, the second Thursday at 3:00 that seems to be alright with everybody. Ok while this is still in my mind has this list gone around for missing contact, has everybody seen this? We sent one around in each direction.

MARK CALDWELL: There's actually two more - I think Dr. Spencer had yet to...

DR. SPENCER: Mine's ok but I had a question. Warden and Director I really appreciated the presentation. You refer to the 208 standards, are they the ACA standards?

MARK GALLEGOS: They are NMAC standards, the New Mexico Association of Counties standards they we are abiding by now and within the 208 standards also the ACA standards, the American Correctional Association standards. So ACA also has right now about 500 so what NMAC has done is taken the ACA and condensed them down 208 and they are pretty much a mirror image of each other. What they've done is combine some of those standards such as mental health and medical fall under the same standard of operation.

PABLO SEDILLO, III: Whereas ACA is different and both the Warden and I have been through several accreditations so we're pretty familiar with the process and work that needs to be done. The actual first one we're doing is the New Mexico Association of Counties and then we will piggy back on the ACA as well.

STEVEN SPENCER: When were those standards drawn up with the New Mexico Association of Counties?

PABLO SEDILLO, III: Actually just recently because there has only been one county thus far that has applied and has passed the accreditation and that is Chavez County. So there are other facilities that have applied but it looks like Santa Fe County may be the second one. We have already been accepted for the accreditation process now it's up to the Association of Counties to bring their team over to go through everything.

STEVEN SPENCER: That's very interesting because a number of years ago I was on a Governor's Task Force regarding corrections and we recommended standards for county jails in New Mexico and it didn't fly and the reason it probably didn't fly was that there was people in positions who resisted it on the basis that if we are required to meet standards and we fail to do so we're going to be sued so you're brave gentlemen.

PABLO SEDILLO, III: Well I don't know if it's so much about bravery I think it's about doing the right thing.

STEVEN SPENCER: You're darn right.

PABLO SEDILLO, III: And you're absolutely right a lot of counties, detention facilities, really don't want to dwell into that endeavor because they're used to doing things a certain way and when you have standards that say you have to do it this way they get apprehensions about that too. To me, the Warden and to our staff I think is a clear cut avenue of transparency of what we do and compliant with what standards are being set forth.

FRANK SUSMAN: As amazing as it may sound I've actually inspected county facilities that do not have anybody there at night so if the jail catches on fire the prisoners are out of luck. There are still states that have no standards. Joan.....

JOAN MORALES: In this Resolution it indicates that we should be reviewing and assessing the county policy and procedures as well as the re-integration model I'm wondering when we can get copies of those so we can review them in writing.

PABLO SEDILLO, III: Actually we just finished doing all of our policies this week and we have a book we can put together for the committee...

FRANK SUSMAN: And it weighs about ten pounds right?

PABLO SEDILLO, III: I tell you...and you can review it.

MARK GALLEGOS: One of the recommendations, so we can get off, I can get everyone off on the right pace here is that when we review policy and procedures is that we have to remember that we have to fall under the federal standards. I as the Warden would like to re-write some of our policy and procedures but it doesn't allow me because of the federal standards, there is just a window that I have to operate in. So I think that one of the things, in addition to Director, is giving them the standards.

PABLO SEDILLO, III: That's fine you can, we'll attach the standards within the book...

MARK GALLEGOS: The 208 standards that we abide by and then the policy and procedures...

PABLO SEDILLO, III: ...as the index and then...

JOAN MORALES: In regards to the re-integration model because that's something that's new to me so I would just like to see how it looks in writing or graph because I'm visual, I don't care I don't like to....

PABLOS SEDILLO, III: and I'm visual as well

FRANK SUSMAN: Are you willing to wait until the next meeting to get these or do you want them tomorrow?

JOAN MORALES: No, I don't want them tomorrow I'm just trying to make sure because we only have a certain number of meetings and we have an agenda and we have a job to do.

MARK GALLEGOS: Can I expand on that a little on that Joan?

JOAN MORALES: Sure.

MARK GALLEGOS: This is a new model for the detention facility here and I'm glad to say that we had a joint effort with St. Vincent's Hospital to write for a grant for re-integration in the amount of \$435,000 to focus on the inmate population for the detention facility going back into the community, something similar to what the HUGS is doing but to expand with more services on that.

JOAN MORALES: Did you get the grant?

PABLO SEDILLO, III: We don't know yet.

MARK GALLEGOS: We don't know yet but it's around July or August. But I'll tell you what it was a lot of data collection that we had to extract out of the facility, we met all the criteria and we got all the data inside there so yeah.

PABLO SEDILLO, III: And I think Joan as we're talking about the re-entry program it's something that we envision for Santa Fe County so we're still working on that model, on how we want to do it – whether we want to call it re-integration or we want to call it re-entry. So we're working on the model but we can give you what our vision is and our expectations but there is nothing set forth in writing other than the grant that we've applied for at this point.

JOAN MORALES: Ok, again, this is what we're told to do and I'm just following what it says here, thank you.

FRANK SUSMAN: Any other general comments at the moment? Yes?

MARY ELLEN: I have a question, we have allotted an hour and a half for our next meeting and then for the one after that – is an hour and a half going to be enough time to have a meeting and tour the facility? Should we bring roller skates?

FRANK SUSMAN: It may be at the juvenile I doubt it will be here. I think we'll just have to see, I think it's important that we get the tours out of the way for those of you who have not had the opportunity and the meetings have to come secondary and I certainly don't want to be, I don't think anybody wants to meet more often than we need to...

MARY ELLEN: Absolutely not or longer.

FRANK SUSMAN: And there will not be much homework, I have an assignment in mind that will go along with the agenda. The agenda will generally go out about a week ahead of time, a reminder of the meeting, what's on the agenda. If you want to add items feel free we can always have that as a meeting agenda item.

TILA RENDON-VARELA: Actually, the agenda has to go out a lot earlier because of the Open Meetings Act.

FRANK SUSMAN: That's right so you'll get it way ahead of time.

TILA RENDON-VARELA: I would say if we can decide what's going to be on the agenda the meeting before and then we can add some things and it will be 2 ½ weeks before that. They have changed the Open Meetings Act and we have to give even more notice.

PABLO SEDILLO, III: And Frank if I may, when you do the tours of the facilities as a group you have total access to inmates, staff, any door that you want to open...not the front door where everyone can leave of course but you'll have access to anything you would like...files

JOAN MORALES: We'll be let out right?

PABLO SEDILLO, III: That's going be optional.

FRANK SUSMAN: It might be easier if we break into two groups if everybody is there.

PABLO SEDILLO, III: Absolutely probably two groups would be better that way we can all meet because it's a big facility. I recommend that you talk to the staff and inmates but also let me tell you that inmates are not always truthful.

FRANK SUSMAN: Really? MARY ELLEN: You're kidding.

PABLO SEDILLO, III: Staff may not always be truthful either – just bear that in mind and you have access to anybody and anything inside the facility. If you'd like to eat lunch there let us know and we'll get a count.

JOAN MORALES: I would like to know just because I'm in the facility so I don't need to do a tour so if there's not going to be a meeting that's added on to the tour.

FRANK SUSMAN: If there is a meeting it will be short Joan and you probably wouldn't miss anything urgent. And there will be times when one or more of you can't make it and we understand that.

MARK GALLEGOS: And we can do tours anytime when your schedule dictates just feel free to get a hold of Tila and we can set that up anytime we're here to accommodate those tours for you.

PABLO SEDILLO, III: Now Frank I'm not sure if you have to have a quorum to do any of this, I'm not sure what any of the rules are for that.

FRANK SUSMAN: I don't know of any required quorum and as we've indicated before at our premeeting there's really nothing we're going to be adopting it's almost as if we don't have that power or authority so if we made a decision it can always be changed at the next meeting so I'm not overly concerned about form or requirements. Yes?

MARY ELLEN: I heard mention of lunch, I personally thing that's a good idea because...

FRANK SUSMAN: It's a good opportunity to be with the inmates.

MARY ELLEN: Well it's a good idea because it's a good opportunity to meet with the inmates but also a good opportunity because if there's concerns about the food. As a school board member I eat at cafeterias all the time and I've made reports to the superintendent that were not very pleasant.

FRANK SUSMAN: Well lunch here is earlier than most of you probably eat lunch so is there a general consensus to make the next meeting which we know is going to be at juvenile earlier in the day? Is that a problem for anybody?

PABLO SEDILLO, III: Well we start serving dinner at around 4:15, is that correct Warden?

MARY ELLEN: Well maybe we can do dinner.

MARK GALLEGOS: Dinner is an option.

MARY ELLEN: I think we need to think about food.

FRANK SUSMAN: Well why don't we just do it at dinner then? You don't have to eat it Joan.

PABLO SEDILLO, III: Well let me tell you something that's an important part of it. I eat over there I tell the inmates if I can't eat it you can't eat it. That is a true statement and the Warden knows that too, the Warden eats with the inmates. I've been in this business a long time and if I can't eat the food then you surely can't eat it. My wife thinks I have an iron stomach because I've eaten prison food for so many years when I go to McDonalds I think it's a great meal.

MARK GALLEGOS: We have a new model called PPS, portion, presentation and service. The Deputy is the food service guy he is all over that kitchen every day. We have a dietician on staff that approves the menus.

FRANK SUSMAN: I'll warn you in advance, these meals are not the Scandinavian model where you get 4,000 calories a day because the principle is that if they are fat and heavy they won't give you any problems.

MARK CALDWELL: It's close its 3,200 calories.

MICHELLE GEORGE: Is that the same for the adults and the juveniles?

MARK CALDWELL: Yes.

PABLO SEDILLO: Juveniles get snacks though.

STEVEN SPENCER: I presume we're going to get a copy of this corrected list of names.

FRANK SUSMAN: Roster, absolutely.

STEVEN SPENCER: Including Tila's number.

FRANK SUSMAN: It probably won't be until the middle of next week.

STEVEN SPENCER: The meeting is when then? And where?

FRANK SUSMAN: The second Thursday which is July 11th, 3:00, juvenile.

MARIA JOSE: Unless, are you still working on the logistics?

FRANK SUSMAN: Of the meeting? Yes we're going to give everyone an opportunity – everyone sees

what it's like here, and then the juvenile next month and your option is still on the table.

MARIA JOSE: Oh, no actually I was going to ask a question that isn't so much of the logistics so if you want me to hold...

FRANK SUSMAN: No go ahead.

MARIA JOSE: Ok, I wanted to know how does the scope for the current board compares to the scope that the board that only I think you have been in the board, advisory committee...

TILA RENDON-VARELA: And Dr. Spencer

MARIA JOSE: and Dr. Spencer

FRANK SUSMAN: The categories are the same although there is one additional category which is, I don't think there was necessarily anybody from the Sheriff's Department before.

MARIA JOSE: In terms of the work to be done does it compare to what has been drafter here? Is it different? What is your experience about it if you can share?

JOAN MORALES: I don't know since this is the first meeting but before the County didn't run the jail and that's how the Corrections Advisory Committee came about. The jail was being run by a private entity and the County was having a lot of issues, family members were having issues getting access to their family members, people were dying, there were just a lot of issues at the jail and the Commissioners came together and decided they needed to develop a Corrections Advisory Committee so that committee was even before I was on that committee but the Public Defender has always been a part if it because these are our clients. So we have to meet with each and every one of them so my predecessor, Nanette Farely who is a social worker was there prior to me and then when she decided she no longer wanted to be on the board she asked that I be because I am that integration piece to the community. And so how it worked last time, they were trying to get accredited at the time and because they had all these issues the Department of Justice came down on the jail at that point the County took over it and they had to clean it up basically. And that took a lot of work; they had to create a mental health, medical I mean there was a lot of work that went into making that whole thing turn around. And so that's what really it was comprised of, the Department of Justice report, while I was there that's all we concentrated on because we needed to get this back up and running.

FRANK SUSMAN: For profit detention facilities do not work, period.

JOAN MORALES: The Warden and they would never come to the meetings. The meetings were being held just by the committee and so when all this stuff started happening with the Department of Justice that's when they required that the Warden and them show up to the meetings.

MARIA JOSE: So then basically it was like an intervention group.

FRANK SUSMAN: I might not use that term but...

JOAN MORALES: We would just advise, we have no other power than to advise.

MARIA JOSE: Ok

STEVEN SPENCER: I was here at that time and when I go around the Country I brag about Santa Fe County taking back a privatized operation, it's rare, it's difficult. Frank and I were both on the advisory committee, I was on for five years when it happened but it's really something to applaud the Santa Fe County for, it's not an easy task.

FRANK SUSMAN: When you run a facility for profit you can only imagine what the medical care is going to be what the food is going to be, they don't have to give constitutional rights because they're not a governmental agency.

MARK GALLEGOS: I can tell you as the Warden I'm fully engaged in all operations. I'm fully engaged with medical, medical will respond to the Warden. Mental health will respond to the Warden. I sit in meetings and if I don't the Deputy does in every IDT treatment meetings, reaching out to Joan a couple of times and thank you for helping with that individual.

JOAN MORALES: And there are individuals.

MARK GALLEGOS: But there was one specifically that we were really pulling our hair out. But as far as the Warden and the Deputy Warden, the kitchen if they're not meeting the standards we are all over that right away and the Major all three of us are giving the guidance to staff. Like Medical, no one gets denied medical care, if I find out or the Deputy finds out about it it's not a good day so to speak. So reaching out to the families is one piece we didn't touch on. We reach out to the families to come into the facility to do interventions with them in treatment. If the person is being diagnosed with something we want the families to know what they need to do after this person leaves. Because if the family has a disconnect and to explain that because a lot of times when we first have the family attend they're blaming the jail and everybody else and then when you explain the diagnosis then it becomes a better connection with the families and us.

FRANK SUSMAN: The last housekeeping matter we are supposed to address here is electing a chair and vice-chair. I don't think as I recall in the Ordinance there is anything about a term, maybe there is so I think the terms are just until someone wants to call a new election, quite honestly and that's fine with me. How do you want to handle this folks?

JOAN MORALES: You know I think that the person that has the most time, and I don't. I know that you were the chair for a minute before it was dismantled; I think that you should do it.

FRANK SUSMAN: My only problem is my travel, I travel around the country and it's a nightmare. Would you be the vice-chair?

JOAN MORALES: If you do all the work. I think that it would work out well.

FRANK SUSMAN: I will do everything possible; I will do everything possible to not have to accept an assignment that would interfere with these meetings. Can I have it by acclimation?

**EVERYONE: Yes** 

FRANK SUSMAN: Anybody else with anything that we could accomplish today, I don't know what it would be with the little time we have.

MARIA CRISTINA: Very quick, following up on the questions for the scope of duties it states that we are to make recommendations to the Public Safety Director, the Warden, Administrator and County Manager. Is there in writing is this a report that we do?

FRANK SUSMAN: If we have something to say I would definitely see it in the order of a report yes.

IOAN MORALES: We have two reports to give to the Commission

MARIA CRISTINA: Yes, two reports to the Commission, I see that.

PABLO SEDILLO, III: I spoke to the County Manager yesterday, we had a meeting yesterday and what she would like to do at the 2<sup>nd</sup> BCC meeting in July – she would like a report out by the Advisory Committee, Frank and let the County Commission know that the committee is put together, is going to be meeting and you have some agenda items that you want to move forward.

FRANK SUSMAN: Yeah, I think the communication will be better with the current Commission. At the time they were in the process of dissolving the last committee I went and met with the Chair of the Commission at that time who need not even be identified and his complaint was all over the years they had never heard from us, from the committee, and my response was it's a two way street. If you didn't hear from the committee why didn't you come ask them. What are you doing? Where are you? But, you know, and we would issue, we had reports but we would give them only to the corrections officials and they never went any further. But this is a new regime and a new day. MARIA CRISTINA: Why was the committee dissolved?

STEVE SPENCER: They were established for, maybe this one is too, a five year life and it was not renewed so it wasn't actually dissolved.

FRANK SUSMAN: There were serious cooperation problems between the correctional administration and the committee.

MARIA CRISTINA: I don't need to know that. MARIA JOSE: And the last year was when?

JOAN MORALES: It was in 2009.

PABLO SEDILLO, III: Frank, if I may make a last comment.

FRANK SUSMAN: Absolutely

PABLO SEDILLO, III: Again, I really appreciate that this committee has been formulated by the members of the committee right here, if there is anything and I mean anything that we can do from our department to help you, assist you, give you more knowledge let us know and we will be more than happy to do that. We work for you and so I'll make that very clear – anything that we can do to help you please don't hesitate call us. I think that this is the time to have all the stakeholders at this table come together in a collaborative effort to put SFCADC on the map and most importantly what we can do for our community, I think that's very important.

FRANK SUSMAN: Actually I do have some things in mind so by the middle of next week when I get back to Santa Fe I will send you an e-mail. Anybody else? So now if we break early you should not assume that this is going to be a common practice happening.

MARIA JOSE: I just want to make a recommendation for the next meeting or sometime soon Director that we give an update to this group on the Law Enforcement Assisted Division Program (LEAD) because it can truly manifest into a tremendous change when it comes to case coordination especially for individuals who are in and out of the jail truly for reasons of substance abuse and I don't know how many of you might be familiar with that work that Director Pablo Sedillo is part of. It will be a good program for us to update the team.

FRANK SUSMAN: Every agenda will also have a tag line on it so if you know you're not going to make it let us know so we don't wait to start. You'll be reminded but common courtesy please. That's it.

Approved by:

Frank Susman, Chair

Submitted by: Tila Rendon-Varela

COUNTY OF SANTA FE STATE OF NEW MEXICO CORRECTIONS ADVISORY C

I Hereby Certify That This Instrument Was Filed for Record On The 17TH Day Of October, 2013 at 12:32:20 PM And Was Duly Recorded as Instrument # 1720861

) 55

Of The Records Of Santa Fe County

put Mitneds My Hand And Seal Of Office
County Clerk, Santa Fe, NM