# SANTA FE COUNTY COMMUNITY SERVICES DEPT.

# **REQUEST FOR PROPOSALS (RFP)**



# YOUTH BEHAVIORAL HEALTH SUPPORT SERVICES

NM Commodity Code(s): 95285, 91867

RFP NO. 2024-0318-CSD/TJ

**JULY 2024** 

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#### I. ADVERTISEMENT

#### SANTA FE COUNTY YOUTH BEHAVORIAL HEALTH SUPPORT SERVICES RFP NO. 2024-0318-CSD/TJ

Santa Fe County requests proposals from qualified vendors or firms to provide *qualified licensed behavioral health provider to administer behavioral health support services for youth participants in Santa Fe County's Teen Court Program.* All proposals submitted shall be valid for ninety (90) days subject to action by the County. Santa Fe County reserves the right to reject any and all proposals in part or in whole. A completed proposal shall be submitted in a sealed container indicating the proposal title and number along with the Offeror's name and address clearly marked on the outside of the container. All proposals must be received by 2:00 PM on Thursday, August 28, 2024, at the Santa Fe County Purchasing Division, 102 Grant Avenue, (First Floor), Santa Fe, NM 87501. To combat the spread of the recent COVID-19 illness, the submission of Proposals will also be accepted electronically utilizing a DropBox. Please utilize this link to upload your proposal submission. <a href="https://www.dropbox.com/request/bR0gwHUb6NG0jihNpArf">https://www.dropbox.com/request/bR0gwHUb6NG0jihNpArf</a>.

By submitting a proposal for the requested services each Offeror is certifying that it is a qualified firm and its proposal complies with the requirements stated within the Request for Proposals.

A Pre-Proposal Conference will be held at 3:00 pm on Tuesday, July 30, 2024 online via WebEx using the link provided below or by calling (408) 418-9388 meeting number: 2487 727 1858. Attendance is not mandatory but highly recommended.

https://sfco.webex.com/sfco/j.php?MTID=m7b62631709e2be2f753ead18d694353f

EQUAL EMPLOYMENT OPPORTUNITY: All qualified Offerors will receive consideration of contract(s) without regard to race, color, religion, sex or national origin, ancestry, age, physical and mental handicap, serious medical condition, disability, spousal affiliation, sexual orientation or gender identity.

Request for Proposals will be available by contacting Tammy Jim, Procurement Specialist Senior, 102 Grant Avenue, (First Floor) Santa Fe, New Mexico 87501, or by telephone at (505) 986-6370 or by email at <a href="mailto:tjim@santafecountynm.gov">tjim@santafecountynm.gov</a> or on our website at <a href="https://www.santafecountynm.gov/finance/purchasing-division/current-bid-solicitations">https://www.santafecountynm.gov/finance/purchasing-division/current-bid-solicitations</a>.

PROPOSALS RECEIVED AFTER THE DATE AND TIME SPECIFIED ABOVE WILL NOT BE CONSIDERED AND WILL BE REJECTED BY SANTA FE COUNTY.

Santa Fe County

Published: July 21st & 22nd

#### II. INTRODUCTION

#### A. PURPOSE OF THIS REQUEST FOR PROPOSAL

The Santa Fe County's Community Services Department is seeking the services of a qualified and licensed behavioral health provider with the licensures in the State of New Mexico and a background to include licensed professional Clinical Mental Health Counselor (LPCC), Licensed Independent Social Worker (LISW), Licensed Marriage and Family Therapist, Licensed masters Social Worker (LMSW), Licensed Mental Health Counselor (LMHC), to address serious service delivery gaps in youth mental health and substance abuse treatment in Santa Fe County. The behavioral health provider and/or firm shall be capable of providing high quality community-based services for youth and families that encompass home, school and community support in a natural setting. These services can be provided through a wide range of interventions that would support the County's Teen Court program participants, as well as youth and families in Santa Fe County.

#### B. SCOPE OF WORK

The Santa Fe County Community Services Department is seeking the services of a qualified Behavioral Health provider to implement a system of behavioral health services for youth in our community. The services shall include the following:

- 1. The Contractor shall provide behavioral health support for youth and families in various settings (i.e., Home, school and community).
- 2. Provide direct intervention that would support the County's Teen Court Programs participants, youth and families in Santa Fe County. The services provided to eligible youth may include one or more of the following:
  - a. Individual counseling; family counseling; case management; treatment information and options for youth and/or family; school-based support including truancy intervention; intensive home-based support and/or psychiatric education support groups.
- 3. Required to participate in the Santa Fe County Connect program as detailed below:
  - a. Conduct formal, comprehensive assessments on all youth (12 to 18 year olds), to determine the appropriate service(s) to be provided. The assessments will be conducted through clinical interviews, personal history taking and screening for demographics and social determinants of health of clients using categories and screen tool as defined in Appendix E attached hereto.
  - b. Develop a treatment plan and/or treatment options based on the information obtained through the assessment interview as identified and provide referrals to other services as needed.

- c. Utilize the Unite Us electronic referral management platform, participate in data sharing with other community and social organization on activities related to navigation plans with consent of the clients served and participate in negotiating agreements with community partners. Share aggregate and non-medical client data with other County funded partners and the Community Services Departments.
- d. Utilize Share NM, post the organization's community education, outreach and training events on a community calendar, and register and update organization information as needed.
- 4. Work and communicate effectively with the Santa Fe County Teen Court program, particularly when the client is a youth Teen Court participant and families.
- 5. Maintain Health Insurance Portability and Accountability Act (HIPPAA) Compliance.
- 6. Adhere to client confidentiality in a professional and efficient manner.
- 7. Encourage and support the youth and families through culturally competence and have an understanding of community norms.
- 8. Must be able to effectively facilitate groups of a maximum of 8 families at one time.
- 9. Utilize a system of car approach, which is a strength-based method that provides critical behavioral health services in the least restrictive setting.
- 10. Utilize natural supports for youth and families.

#### C. <u>INSURANCE REQUIREMENTS</u>

The insurance required by Offeror are listed below.

- 1. <u>General Conditions.</u> Contractor shall submit evidence of insurance as is required herein. Policies of insurance shall be written by companies authorized to write such insurance in New Mexico.
- 2. General Liability Insurance, Including Automobile. Contractor shall procure and maintain during the life of this Agreement a comprehensive general liability and automobile insurance policy with liability limits in amounts not less than \$1,000,000 combined single limits of liability for bodily injury, including death, and property damage for any one occurrence. Said policies of insurance shall include coverage for all operations performed for County by Contractor; coverage for the use of all owned, non-owned, hired automobiles, vehicles and other equipment, both on and off work; and contractual liability coverage under which this Agreement is an

insured contract. County of Santa Fe shall be a named additional insured on the policy.

- 3. <u>Workers' Compensation Insurance.</u> Contractor shall comply with the provisions of the Workers' Compensation Act.
- 4. <u>Increased Limits.</u> If, during the life of this Agreement, the Legislature of the State of New Mexico increases the maximum limits of liability under the Tort Claims Act (NMSA 1978, Sections 41-4-1 through 41-4-29, as amended), Contractor shall increase the maximum limits of any insurance required herein.

#### D. <u>DESIGNATED PROCUREMENT SPECIALIST</u>

The County has designated a Procurement Specialist Senior who is responsible for the conduct of this procurement whose name, address and telephone number is listed below. All deliveries via express carrier should be addressed as follows:

Tammy Jim, Procurement Specialist Senior Santa Fe County Purchasing Division 102 Grant Avenue, First Floor Santa Fe, NM 87501

Phone: (505) 986-6370

Email: tjim@santafecountynm.gov

Any inquiries or requests regarding this procurement should be submitted to the Procurement Specialist Senior in writing. Offerors may ONLY contact the Procurement Specialist Senior listed above regarding the procurement. Other County employees do not have the authority to respond on behalf of the County.

#### E. <u>DEFINITION OF TERMINOLOGY</u>

This section contains definitions and abbreviations that are used throughout this procurement document.

This section contains definitions and abbreviations that are used throughout this procurement document.

"BCC" means the Santa Fe County Board of County Commissioners

"Close of Business" means 5:00 PM Mountain Standard Time or Mountain Daylight Time, whichever is in effect on the date given.

"Contract" or "Agreement" means a written agreement for the procurement of items of tangible personal property or services.

- "Contractor" means a successful offeror who enters into a binding contract.
- "County" means Santa Fe County.
- "Determination" means the written documentation of a decision by the Procurement Manager including findings of fact supporting a decision. A determination becomes part of the procurement file.
- "Desirable" The terms "may", "can", "should", "preferably", or "prefers" identify a desirable or discretionary item or factor (as opposed to "mandatory").
- "Evaluation Committee" means a body appointed by the County management to perform the evaluation of offeror proposals.
- "Finalist" is defined as an offeror who meets all the mandatory specifications of this Request for Proposals and whose score on evaluation factors is sufficiently high to merit further consideration by the Evaluation Committee.
- "Mandatory" The terms "must", "shall", "will", "is required", or "are required", identify a mandatory item or factor (as opposed to "desirable"). Failure to meet a mandatory item or factor will result in the rejection of the offeror's proposal.
- "Offeror" is any person, corporation, or partnership who chooses to submit a proposal.
- "Procurement Specialist Senior" means the person or designee authorized by the County to manage or administer a procurement requiring the evaluation of competitive sealed proposals.
- "Purchasing Division" means the Santa Fe County Purchasing Division, Finance Department.
- "Request for Proposals" or "RFP" means all documents, including those attached or incorporated by reference, used for soliciting proposals.
- "Responsible Offeror" means an offeror who submits a responsive proposal and who has furnished, when required, information and data to prove that its financial resources, production or service facilities, personnel, service reputation and experience are adequate to make satisfactory delivery of the services or items of tangible personal property described in the RFP.
- "Responsive Offer" or "Responsive Proposal" means an offer or proposal which conforms in all material respects to the requirements set forth in the request for proposals. Material respects of a request for proposals include, but are not limited to, price, quality, quantity or delivery requirements.

#### III. CONDITIONS GOVERNING THE PROCUREMENT

This section of the RFP contains the schedule for the procurement, describes the major procurement events and the conditions governing the procurement.

#### A. <u>SEQUENCE OF EVENTS</u>

The Procurement Specialist will make every effort to adhere to the following schedule:

<u>Action</u>	Responsibility	<u>Date</u>
1. Issuance of RFP	Purchasing Division	July 21 & 22
2. Pre-Proposal Conference	Owner/Offerors/ Purchasing	July 30 <sup>th</sup> 3:00 PM MDT
3. Acknowledgement of Receipt Form	Offerors	July 31st
4. Deadline to Submit Additional Questions	Offerors	August 2 <sup>nd</sup>
5. Response to Written Questions	Purchasing Division	August 7 <sup>th</sup>
6. Submission of Proposal	Offerors	August 28 <sup>th</sup> 2:00 PM MDT
<ul><li>6. Submission of Proposal</li><li>7. Proposal Evaluation Review</li></ul>	Offerors  Evaluation Committee	U
-		2:00 PM MDT
7. Proposal Evaluation Review	Evaluation Committee	<b>2:00 PM MDT</b> September 4 – 6
<ul><li>7. Proposal Evaluation Review</li><li>8. Selection of Finalist</li><li>9. Oral Presentation by Finalists</li></ul>	Evaluation Committee  Evaluation Committee	2:00 PM MDT  September 4 – 6  September 2024

Note: If the Evaluation Committee makes a selection at the Selection of Finalists, event 9 will not occur.

#### **B.** EXPLANATION OF EVENTS

The following paragraphs describe the activities listed in the sequence of events shown in Section III, Paragraph A.

#### 1. <u>Issuance of RFP</u>

This RFP is being issued by the Santa Fe County Community Service Department and the Purchasing Division.

#### 2. <u>Pre-Proposal Conference</u>

A Pre-Proposal Conference and Site Visit are scheduled to occur on the date indicated in the Sequence of Events at Section III.A. Questions may be submitted at the Pre-Proposal Conference and until the date indicated in the Sequence of Events at Section III.A. All questions must be in writing and e-mailed to tjim@santafecountynm.gov. A public log will be kept of the names of potential offerors who attended the Pre-Proposal Conference.

#### 3. Acknowledgement of Receipt Form

Potential offerors should hand-deliver, return by facsimile or e-mail the Acknowledgement of Receipt Form provided as Appendix A to have its name and firm placed on the procurement distribution list. The form should be signed by an authorized representative of the organization, dated and returned by close of business on *Wednesday*, *July 31*, *2024*.

The procurement distribution list will be used for the distribution of written responses to questions and any RFP addenda.

#### 4. Deadline to Submit Additional Written Questions

Potential offerors may submit written questions regarding this RFP until the close of business on the date indicated in the Sequence of Events at Section III.A. All written questions must be addressed to the Procurement Specialist Senior, listed in Section II.E and sent via facsimile or e-mail. Any contact with any other County staff member or persons other than the Procurement Specialist Senior named in this solicitation may be grounds for disqualification.

#### 5. Response to Written Questions

Written responses to written questions and any RFP addenda will be distributed on the date indicated in the Sequence of Events at Section III.A, to all potential offerors whose names appear on the procurement distribution list.

Additional written requests for clarification of distributed answers or addenda must be received by the Procurement Specialist Senior no later than one (1) day after the answers or addenda were issued.

#### 6. Submission of Proposal

ALL OFFEROR PROPOSALS MUST BE RECEIVED FOR REVIEW AND EVALUATION BY THE PROCUREMENT MANAGER OR DESIGNEE NO LATER THAN 2:00 PM, Thursday, August 28, 2024. Proposals received after this deadline will not be accepted. The date and time of receipt will be recorded on each proposal. Proposals must be addressed and delivered to the Procurement Manager at the address listed in Section II.E. Proposals must be sealed and labeled on the outside of the package to clearly indicate that they are in response to the County's Request for Proposals No. 2024-0318-CSD/TJ. Proposals may also be submitted electronically via Dropbox at the link provided below. https://www.dropbox.com/request/bR0gwHUb6NG0jihNpArf.

#### Proposals must be delivered to:

Tammy Jim, Procurement Specialist Senior Santa Fe County Purchasing Division 102 Grant Avenue (First Floor) Santa Fe, New Mexico 87501

A public log will be kept of the names of all offeror's who submitted proposals. Pursuant to NMSA 1978, Section 13-1-116, the contents of any proposal shall not be disclosed so as to be available to competing offerors during the negotiation process.

#### 7. Proposal Evaluation

The evaluation of proposals will be performed by an Evaluation Committee appointed by the Procurement Specialist. This process will take place during the timeframe indicated in the Sequence of Events at III.A. During this time, the Procurement Specialist Senior may initiate discussions with offerors who submit responsive or potentially responsive proposals for the purpose of clarifying aspects of the proposals, but proposals may be accepted and evaluated without such discussion. **Discussions SHALL NOT be initiated by the offerors**.

#### 8. Selection of Finalists (If Applicable)

The Evaluation Committee may select and the Procurement Specialist may notify the finalist offerors on the date indicated in the Sequence of Events at Section III.A. Only finalists will be invited to participate in the subsequent steps of the procurement if the finalist process is used.

#### 9. <u>Best and Final Offers from Finalists (If Applicable)</u>

Finalist offerors may be asked to submit revisions to their proposals for the purpose of obtaining best and final offers by the date indicated in the Sequence of Events at Section III.A.

#### 10. Oral Presentation by Finalists (If Applicable)

Finalist offerors may be required to present their proposals to the Evaluation Committee. The Procurement Specialist will schedule the time for each offeror presentation. All finalist offerors will be contacted to schedule presentations providing a location and instructions for the Oral presentations. Each presentation will be limited to one (1) hour in duration.

#### 11. <u>Contract Negotiations</u>

The contract will be finalized with the most advantageous offeror during the timeframe indicated in the Sequence of Events at Section III.A. In the event that mutually agreeable terms cannot be reached within the time specified, the County reserves the right to finalize a contract with the next most advantageous offeror without undertaking a new procurement process.

#### 12. Contract Award

The County anticipates awarding the contract on the date in the Sequence of Events at Section III.A. These dates are subject to change at the discretion of the Santa Fe County Purchasing Specialist or Procurement Manager. Only by the determination of the Procurement Manager, the County reserves the right to issue a multiple award pursuant to NMSA 1978 13-1-153.

The contract shall be awarded to the offeror or offerors whose proposal is most advantageous to the County, taking into consideration the evaluation factors set forth in the RFP. The most advantageous proposal may or may not have received the most points.

#### 13. Right to Protest

Any protest by an offeror must be timely and in conformance with NMSA 1978, Section 13-1-172 and applicable procurement regulations. Protests must be written and must include the name and address of the protestor and the request for proposals number. It must also contain a statement of grounds for protest including appropriate supporting exhibits. The protests must be delivered to the Santa Fe County

#### Purchasing Division:

Santa Fe County Procurement Office Attn: Bill Taylor, CPO/ Procurement Manager PO Box 276 Santa Fe, New Mexico 87501

<u>Protests will not be accepted by facsimile or other electronic means.</u> Protests received after the deadline will not be accepted.

#### C. GENERAL REQUIREMENTS

This procurement will be conducted in accordance with Chapter 13, NMSA 1978, NMAC 1.4.1 and the Santa Fe County Procurement Regulations.

#### 1. Acceptance of Conditions Governing the Procurement

Offerors must indicate their acceptance of the Conditions Governing the Procurement section in the letter of transmittal. Submission of a proposal constitutes acceptance of the terms and conditions of the contract template attached hereto as Appendix F.

#### 2. Incurring Cost

Any cost incurred by the offeror in preparation, transmittal, presentation of any proposal or material submitted in response to this RFP shall be borne solely by the offeror.

#### 3. Prime Contractor Responsibility

Any contract that may result from this RFP shall specify that the prime contractor is solely responsible for fulfillment of the contract with the County. The County will make contract payments to only the prime contractor.

#### 4. **Subcontractors**

Use of subcontractors must be clearly explained in the proposal, and major subcontractors must be identified by name. The prime contractor shall be wholly responsible for the performance of the contract with the County whether or not subcontractors are used.

#### 5. Amended Proposals

An offeror may submit an amended proposal before the deadline for receipt of proposals. Such amended proposal must be a complete replacement of the previously submitted proposal and must be clearly identified as such in the transmittal letter. County personnel will not merge, collate, or assemble proposal materials.

#### 6. Offerors' Rights to Withdraw Proposal

Offerors will be allowed to withdraw their proposals at any time prior to the deadline for receipt of proposals. The offeror must submit a written withdrawal request signed by the offeror's duly authorized representative addressed to the Procurement Specialist. The approval or denial of withdrawal requests received after the deadline for receipt of the proposals is governed by the applicable procurement regulations.

#### 7. Proposal Offer Firm

Responses to this RFP, including proposal prices, will be considered firm for 90 days after the due date for receipt of proposals or 90 days after receipt of a best and final offer if one is submitted.

#### 8. <u>Disclosure of Proposal Contents</u>

Proposals shall not be opened publicly and shall not be open to public inspection until after an offeror has been selected for award of a contract.

An offeror may request in writing non-disclosure of confidential data. Proprietary or confidential data shall be readily separable from the proposal in order to facilitate eventual public inspection of the non-confidential portion of the proposal. Confidential data is normally restricted to confidential financial information concerning the offeror's organization and data that qualifies as a trade secret in accordance with the Uniform Trade Secrets Act, 57-3A-1 to 57-3A-7, NMSA 1978. The price of products offered or the cost of services proposed shall not be designated as proprietary or confidential information.

If a request is received for disclosure of data for which an offeror has made a written request for confidentiality, the Santa Fe County Procurement Manger shall examine the offeror's request and make a written determination that specifies which portions of the proposal should be disclosed. Unless the offeror takes legal action to prevent the disclosure, the proposal will be so disclosed. The proposal shall be open to public inspection subject to any continuing prohibition on the disclosure of confidential data.

#### 9. No Obligation

This procurement in no manner obligates Santa Fe County or any of its departments to the use of any proposed professional services until a valid written contract is awarded and approved by the appropriate authorities.

#### 10. <u>Termination</u>

This RFP may be canceled at any time and any and all proposals may be rejected in

whole or in part when the County determines such action to be in the best interest of the County

#### 11. Sufficient Appropriation

Any contract awarded as a result of this RFP process may be terminated if sufficient appropriations or authorizations do not exist. Such termination will be effected by sending written notice to the contractor. The County's decision as to whether sufficient appropriations and authorizations are available will be accepted by the contractor as final.

#### 12. <u>Legal Review</u>

The County requires that all offerors agree to be bound by the General Requirements contained in this RFP. Any offeror concerns must be promptly brought to the attention of the Procurement Specialist.

#### 13. Governing Law

This procurement and any agreement with offerors that may result shall be governed by the laws of the State of New Mexico.

#### 14. <u>Basis for Proposal</u>

Only information supplied by the County in writing through the Procurement Specialist or in this RFP should be used as the basis for the preparation of offeror proposals.

#### 15. <u>Contract Terms and Conditions</u>

The contract between the County and the Contractor will follow the format specified by the County and contain the terms and conditions set forth in Appendix F.

#### **16.** Contract Deviations

Any additional terms and conditions, which may be the subject of negotiation, will be discussed only between the County and the selected offeror and shall not be deemed an opportunity to amend the proposal.

#### 17. Offeror Qualifications

The Evaluation Committee may make such investigations as necessary to determine the ability of the offeror to adhere to the requirements specified within this RFP. The Evaluation Committee will reject the proposal of any offeror who is not a responsible

offeror or fails to submit a responsive offer as defined in Sections 13-1-83 and 13-1-85 NMSA, 1978, subject to Procurement Manager approval.

#### 18. Right to Waive Minor Irregularities

The Evaluation Committee reserves the right to waive minor technical irregularities. This right is at the sole discretion of the Evaluation Committee subject to the Procurement Manager approval.

#### 19. Change in Contractor Representatives

The County reserves the right to require a change in contractor representatives if the assigned representatives are not, in the opinion of the County, meeting the County's needs adequately. Any change in contractor representative must receive prior County approval.

#### 20. Notice

The Procurement Code, Sections 13-1-28 through 13-1-199, NMSA 1978, imposes civil and misdemeanor criminal penalties for its violation. In addition, the New Mexico criminal statutes impose felony penalties for bribes, gratuities and kick-backs.

#### 21. County Rights

The County reserves the right to accept all or a portion of an offeror's proposal.

#### 22. Right to Publish

Throughout the duration of this procurement process and contract term, potential offerors and contractors must secure from the County written approval prior to the release of any information that pertains to the potential work or activities covered by this procurement or the subsequent contract. Failure to adhere to this requirement may result in disqualification of the offeror's proposal or termination of the contract.

#### 23. Ownership of Proposals

All documents submitted in response to this Request for Proposals shall become the property of the County. However, any technical or user documentation submitted with the proposals of non-selected offerors shall be returned after the expiration of the protest period.

#### 24. Electronic Mail Address Recommended

A large part of the communication regarding this procurement will be conducted by electronic mail (e-mail). It is recommended that the offeror should have a valid e-mail address to receive e-mail correspondence.

#### 25. Preferences in Procurement by Santa Fe County

#### a. New Mexico In-state Preference

New Mexico law, Section 13-4-2 NMSA 1978, provides a preference in the award of a public works contract for an "in-state resident contractor". Application of a resident contractor preference for any Offeror requires the Offeror to provide a copy of a valid and current certificate as a resident contractor. Certificates are issued by the state taxation and revenue department.

If an Offeror submits with its proposal a copy of a valid and current in-state resident contractor certificate, 5% of the total weight of all evaluation factors used in the evaluation of proposals may be awarded or added to the Offerors score.

Certification by the department of taxation and revenue for the resident contractor takes into consideration such activities as the business' payment of property taxes or rent in the state and payment of unemployment insurance on employees who are residents of the state.

#### OR

#### b. New Mexico Resident Veteran Preference

New Mexico law, Section 13-4-2 NMSA 1978, provides a preference in the award of a public works contract for a "**resident veteran contractor**". Certification by the department of taxation and revenue for the resident veteran business requires the Offeror to provide evidence of annual revenue and other evidence of veteran status.

An Offeror who wants the veteran contractor preference to be applied to its proposal is required to submit with its proposal the certification from the department of taxation and revenue and the sworn affidavit attached hereto as Appendix C.

If an Offeror submits with its proposal a copy of a valid and current veteran resident contractor certificate, 100, total points will be awarded or added to the Offeror's score.

The resident contractor preference is not cumulative with the resident veteran contractor preference.

#### **AND**

#### c. Santa Fe County Preference

Santa Fe County Ordinance 2012-4 provides for a **County preference** for a "Santa Fe County business." Application of the County preference in procurement requires an Offeror to obtain and provide a Santa Fe County Business Certificate issued by the Santa Fe County Procurement Manager. Certification by the Procurement Manager takes into consideration the business' corporate standing in the state, business licensure or registration, the duration of the business' primary office location and the payment of taxes.

If an Offeror submits with its proposal a copy of its Santa Fe County Business Certificate issued by the Purchasing Manager, 50 total points will be awarded to the Offerors score.

The Resident Business, Resident Veteran Business or Santa Fe County Business preferences do not apply to procurement of services or goods involving federal funds or federal grant funds.

#### 26. Double-Sided Documents

All submitted bids/proposal documents shall be double-sided, pursuant to Santa Fe County Resolution 2013-7, Adopting Sustainable Resource Management Principles, Section 2. A. Waste Reduction and Reuse..." all documents are to be double-sided, including those that are generated by outside entities using County funds and by consultants and contractors doing business with the County".

#### 27. <u>Living Wage</u>

Contractor shall comply with the requirements of Santa Fe County Ordinance No. 2014-1 (Establishing a Living Wage).

THIS SECTION LEFT INTENTIONALLY BLANK

#### IV. RESPONSE FORMAT AND ORGANIZATION

#### A. <u>NUMBER OF RESPONSES</u>

Offerors shall submit only one response to this RFP.

#### **B.** NUMBER OF COPIES

Offerors shall deliver one (1) original and four (4) identical copies of their proposal to the location specified in Section II, Paragraph E on or **before** the closing date and time for receipt of proposals. If submitting responses electronically via Dropbox, please submit two (2) separate files: one file for the proposal response and a separate file the Appendix D Proposed Fee Schedule.

#### C. PROPOSAL FORMAT

All proposals shall be limited to twenty-five (25) pages with exception to professional licenses and certifications, which shall be added as appendices. The document shall be typewritten on standard 8 1/2 x 11 paper, with a font **no smaller than 12 pt. pitch**, with nominal 1" margins and normal line spacing. Proposals shall be bound with tabs delineating each section.

To combat the spread of the recent COVID-19 illness, the submission of Proposals will be accepted electronically utilizing a Drobox. Please utilize this link to upload your proposal submission. <a href="https://www.dropbox.com/request/bR0gwHUb6NG0jihNpArf">https://www.dropbox.com/request/bR0gwHUb6NG0jihNpArf</a>.

#### 1. Proposal Organization

The proposal must be organized and indexed in the following format and must contain, as a minimum, all listed items in the sequence indicated.

- a) Letter of Transmittal
- b) Response to County Terms and Conditions
- c) Table of Contents (optional)
- d) Response to Specifications Evaluation Factors (limited to 25 pages)
- e) Copy of insurance certificate
- f) Cost Proposal (One in a separate sealed envelope with the original proposal submission only, if submitting electronically submit as a separate file)
- g) Campaign Contribution Disclosure Statement

Within each section of their proposal, offerors should address the items in the order in which they appear in this RFP under Section V.B. EVALUATION FACTORS. All forms

provided in the RFP must be thoroughly completed and included in the appropriate section of the proposal.

Any proposal that does not adhere to these requirements may be deemed non-responsive and rejected on that basis.

The <u>proposal summary</u> may be included by offerors to provide the Evaluation Committee with an overview of the technical and business features of the proposal; however, this material will not be used in the evaluation process unless specifically referenced from other portions of the offeror's proposal.

Offerors may attach other materials that they feel may improve the quality of their responses. However, these materials should be included as items in a separate appendix.

#### 2. Letter of Transmittal

Each proposal must be accompanied by a letter of transmittal. The letter of transmittal MUST:

- a) Identify the submitting person or organization;
- b) Identify the name and title of the person authorized by the organization to contractually obligate the organization;
- c) Identify the name, title and telephone number of the person authorized to negotiate the contract on behalf of the organization;
- d) Identify the names, titles and telephone numbers of persons to be contacted for clarification;
- e) <u>Explicitly</u> indicate Acceptance of the Conditions Governing the Procurement stated in Section III, Paragraph C.1;
- f) Be signed by the person authorized to contractually obligate the organization;
- g) Acknowledge receipt of any and all amendments to this RFP;
- h) Acknowledge and acceptance of the terms and conditions of the Agreement attached as Appendix F.

#### V. SPECIFICATIONS

Offerors should respond in the form of a thorough narrative to each mandatory specification. The narratives along with required supporting materials will be evaluated and awarded points accordingly.

#### A. <u>INFORMATION</u>

#### Time Frame

The contract is scheduled to begin September 2024 Santa Fe County intends on awarding a contract with an initial term of one (1) year with an option for three (3) renewal periods, not to exceed a total of four (4) years.

#### B. EVALUATION CRITERIA

A brief explanation of each mandatory specification is listed below. Offerors are encouraged to fully address each category completely, as points are assigned for responses to each.

#### 1. Vision and Mission

• Describe organization's vision and mission and how it aligns with the foals of the Santa Fe Connect and the Santa Fe County Teen Court Program.

#### 2. Specialized Experience

- Describe organization's history, capacity, and past accomplishments, including any successful interventions that would support the Santa Fe County's Teen Court program participants, as well as youth and families in Santa Fe County. Describe the various settings (i.e. home, school and community) they were used in.
- Provide relevant resumes, including professional licensure and qualifications
  that illustrate current or past services related to meeting the behavioral health
  needs, psychiatric and mental health treatment of the target youth populations in
  Santa Fe County as defined in Background and Scope of Work sections of this
  proposal.
- Provide a description utilizing a system of care approach, which is a strength based method that provides critical behavioral health services in the least restrictive setting. In addition, describe experience utilizing natural supports for youth and families
- Define your cultural competence as an organization, including how you will handle language barriers.

#### 3. Evidence of Understanding Scope of Work

• Include an itemized description of services to be provided that correlates to the Scope of Work.

- Describe the capacity of your organization to screen for demographics, social
  determinants, and behavioral health needs using categories and screening tools.
  Outline the IT system you currently use for such screenings and specify any
  behavioral health screen you currently do. Describe how you would provide CSD
  with quarterly data on social determinants of health and demographics of clients
  served.
- Describe your process for making referrals for relevant services, specifically utilizing the Unite Us electronic referral management platform. Expand on participation of data sharing and collaboration with other community, social organizations and providers who will service a similar client base.
- Any services that cannot be provided should be noted.
- Describe any particular difficulties confronted in past projects and how the Offeror addressed and resolved those issues.

#### 4. Capacity and Capability

- Describe the Offeror's capacity and capability to perform the work, including any specialized services such as direct intervention services that would support the Santa Fe County Teen Court program. Direct intervention should be tailored to the eligible participants' priorities and needs. These services should include one or more of the following:
- Include information about Offeror's approach in providing the required services and capacity to implement the services and deliverables in a timely manner.
- Provide qualifications and capabilities, years of experience, level of experience, licenses, certification(s) and training(s) of all personnel who will be performing the services.
- Include any special skills or strengths.
- Describe your team's organization and working relationships.
- Include all information for any subcontractors or consultant that Offeror has indicated to be part of the project team including what areas of work they will perform.

#### 5. Past Performance

- Illustrate through current or past contracts where your organization provided similar services listed in the Scope of Work.
- Explain any difficulties you have encountered in provide these services and how you handled them.
- Provide three letters of support from community partners.
- Provide three external business references, including name and contact information.

#### C. <u>COST PROPOSAL</u>

For this RFP, each offeror shall submit one cost proposal in a separate sealed envelope with the original proposal only.

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#### VI. EVALUATION

#### A. <u>EVALUATION SCORING</u>

The County will evaluate responsive proposals and assign a numerical score in each category, not to exceed the maximum allowed score for that category, as determined through the Offeror's attention to the factor detailed in the following sections. The amount of discussion to be applied to each listed topic is an individual choice of the Offeror; however, discussion should be detailed enough to inform and educate the Evaluation Committee Members.

Proposals will be scored based upon a comparison of the information submitted by each Offeror against the evaluation factors outlined below. Each Evaluation Factor is assigned the following points:

1.	Vision and Mission	50 points
	Specialized Experience	
	Evidence of Understanding Scope of Work	
	Capacity and Capability	
	Past Performance.	
		<b>r</b>
	TOTAL POINTS	1000 points

#### **PREFERENCES**

If a proposal contains an In-State Resident Business Certificate or Resident Veterans Business Certificate and/or Santa Fe County Business Certificate, the applicable preference will be applied.

#### B. <u>EVALUATION PROCESS</u>

The evaluation process will follow the steps listed below:

- 1. All proposals will be reviewed for compliance with the mandatory specifications stated within the RFP. Proposals deemed non-responsive will be eliminated from further consideration.
- 2. The Procurement Specialist may contact the Offeror for clarification of the response as specified in Section III, Paragraph B.7.
- 3. The Evaluation Committee may use other sources of information to perform the evaluation as specified in Section III, Paragraph C.18.
- 4. Responsive proposals will be evaluated on the factors in Section V that have been assigned a point value. The responsible Offerors with the highest scores will be selected as finalist Offerors 'shortlisted' based upon the proposals submitted. If an oral presentation is recommended, the 'shortlisted' firms will be provided questions by the Selection Committee for their "Oral Presentations." Each presentation will be evaluated by the Selection Committee. The oral presentation that receives the highest points and is most advantageous to the County, taking into consideration the evaluation factors in Section VI, will be recommended for contract award as specified in Section III, Paragraph B.11. Only the points from the Oral Presentation will be calculated for most & highest qualified firms. Points from the "shortlisted" evaluations will only be used if there is a tie resulting from the Oral Presentations. Please note, however, that a serious deficiency in the response to any one factor may be grounds for rejection regardless of overall score.
- 5. Past performance in a project for the County (See Section V.C.3 above) is a significant consideration of the evaluation and poor performance on a prior County project may result in a lower number of points awarded to a proposal for this element of the evaluation.

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#### APPENDIX A

#### ACKNOWLEDGEMENT OF RECEIPT FORM YOUTH BEHAVORIAL HEALTH SUPPORT SERVICES RFP NO. 2024-0318-CSD/TJ

In acknowledgement of receipt of this Request for Proposal the undersigned agrees that he/she has received a complete copy, beginning with the title page and table of contents, and ending with Appendix E.

The acknowledgement of receipt should be signed and returned to the Procurement Specialist no later than close of business on **Wednesday**, **July 31**, **2024**. Only potential Offerors who elect to return this form completed with the indicated intention of submitting a proposal will receive copies of all Offeror written questions and the County's written responses to those questions as well as RFP amendments, if any are issued.

FIRM:			
REPRESENTED BY:			
TITLE:	PHON	IE NO.:	
E-MAIL:	FA	X NO.:	
ADDRESS:			
CITY:	STATE:	ZIP CODE:	
SIGNATURE:		DATE:	

This name and address will be used for all correspondence related to the Request for Proposal.

Firm does/does not (circle one) intend to respond to this Request for Proposals.

Tammy Jim, Procurement Specialist Senior Santa Fe County Purchasing Division 102 Grant Avenue (First Floor) Santa Fe, New Mexico 87501 Phone: (505) 968-6370

Email: tjim@santafecountynm.gov

#### APPENDIX B

#### CAMPAIGN CONTRIBUTION DISCLOSURE FORM

Pursuant to NMSA 1978, § 13-1-191.1 (2006), any person seeking to enter into a contract with any state agency or local public body for professional services, a design and build project delivery system, or the design and installation of measures the primary purpose of which is to conserve natural resources must file this form with that state agency or local public body. This form must be filed even if the contract qualifies as a small purchase or a sole source contract. The prospective contractor must disclose whether they, a family member or a representative of the prospective contractor has made a campaign contribution to an applicable public official of the state or a local public body during the two years prior to the date on which the contractor submits a proposal or, in the case of a sole source or small purchase contract, the two years prior to the date the contractor signs the contract, if the aggregate total of contributions given by the prospective contractor, a family member or a representative of the prospective contractor to the public official exceeds two hundred and fifty dollars (\$250) over the two year period.

Furthermore, the state agency or local public body shall void an executed contract or cancel a solicitation or proposed award for a proposed contract if: 1) a prospective contractor, a family member of the prospective contractor, or a representative of the prospective contractor gives a campaign contribution or other thing of value to an applicable public official or the applicable public official's employees during the pendency of the procurement process or 2) a prospective contractor fails to submit a fully completed disclosure statement pursuant to the law.

THIS FORM MUST BE FILED BY ANY PROSPECTIVE CONTRACTOR WHETHER OR NOT THEY, THEIR FAMILY MEMBER, OR THEIR REPRESENTATIVE HAS MADE ANY CONTRIBUTIONS SUBJECT TO DISCLOSURE.

The following definitions apply:

- "Applicable public official" means a person elected to an office or a person appointed to complete a term of an elected office, who has the authority to award or influence the award of the contract for which the prospective contractor is submitting a competitive sealed proposal or who has the authority to negotiate a sole source or small purchase contract that may be awarded without submission of a sealed competitive proposal.
- "Campaign Contribution" means a gift, subscription, loan, advance or deposit of money or other thing of value, including the estimated value of an in-kind contribution, that is made to or received by an applicable public official or any person authorized to raise, collect or expend contributions on that official's behalf for the purpose of electing the official to either statewide or local office. "Campaign Contribution" includes the payment of a debt incurred in an election campaign, but does not include the value of services provided without compensation or unreimbursed travel or other personal expenses of individuals who volunteer a portion or all of their time on behalf of a candidate or political

- committee, nor does it include the administrative or solicitation expenses of a political committee that are paid by an organization that sponsors the committee.
- "Family member" means spouse, father, mother, child, father-in-law, mother-in-law, daughter-in-law or son-in-law.
- "Pendency of the procurement process" means the time period commencing with the public notice of the request for proposals and ending with the award of the contract or the cancellation of the request for proposals.
- "**Person**" means any corporation, partnership, individual, joint venture, association or any other private legal entity.
- "Prospective contractor" means a person who is subject to the competitive sealed proposal process set forth in the Procurement Code or is not required to submit a competitive sealed proposal because that person qualifies for a sole source or a small purchase contract.
- "Representative of a prospective contractor" means an officer or director of a corporation, a member or manager of a limited liability corporation, a partner of a partnership or a trustee of a trust of the prospective contractor.

# DISCLOSURE OF CONTRIBUTIONS: Contribution Made by: Relation to Prospective Contractor: Name of Applicable Public Official: Date Contribution(s) Made: Amount(s) of Contribution(s) Nature of Contribution(s) Purpose of Contribution(s) (Attach extra pages if necessary)

Signature	Date		
Title (position)			
		OR—	
			R TWO HUNDRED FIFTY by me, a family member or
Signature		Date	
Title (position)			

# APPENDIX C RESIDENT VETERANS PREFERENCE CERTIFICATION

(NAME OF CONTRACTOR) hereby certifies the following in
regard to application of the resident veterans' preference to this procurement.
Please check one box only:
☐ I declare under penalty of perjury that my business prior year revenue starting January 1 ending December 31 is less than \$1M allowing me the 10% preference discount on this solicitation. I understand that knowingly giving false or misleading information about this fact constitutes a crime.
"I agree to submit a report or reports to the State Purchasing Division of the General Services Department declaring under penalty of perjury that during the last calendar year starting January 1 and ending on December 31, the following to be true and accurate:  "In conjunction with this procurement and the requirements of this business application for a Resident Veteran Business Preference/Resident Veteran Contractor Preference under Sections 13-1-21 or 13-1-22 NMSA 1978, which awarded a contract which was on the basis of having such veteran's preference. I agree to report to the State Purchasing Division of the General Services Department the awarded amount involved. I will indicate in the report the award amount as a purchase from a public body or as a public works contract from a public body as the case may be."  "I understand that knowingly giving false or misleading information on this report constitutes as
crime".
I declare under penalty of perjury that this statement is true to the best of my knowledge. I understand that giving false or misleading statements about material fact regarding this matter constitutes a crime.
(Signature of Business Representative) * (Date)
*Must be an authorized signatory of the Business.
The representations made in checking the boxes constitutes a material representation by the business that is subject to protest and may result in denial of an award or un-award of the procurement involved if the statements are proven to be incorrect.
SIGNED AND SEALED THISDAY OF, 2024.
NOTARY PUBLIC
My Commission Expires:



Na	me:	Navigato	Navigator:					
Da	te:							
LI\	/ING SITUATION							
1.	What is your living situation today?  ☐ I have a steady place to live ☐ I have a place to live today, but I am wor ☐ I do not have a steady place to live (I am a car, abandoned building, bus or trains)	temporarily staying with others, in a hotel, in a she	lter, living outside on the street, on a beach, in					
2.	Think about the place you live. Do you have ☐ Pests such as bugs, ants or mice ☐ Mold ☐ Lead paint or pipes ☐ Lack of heat	ve problems with any of the following? (Choose all  ☐ Oven or stove not working ☐ Smoke detectors missing or not working ☐ Water leaks	that apply)  None of the above					
FΟ	OD							
3.	Within the past 12 months, you worried t	hat your food would run out before you got money	y to buy more.					
	☐ Often true	☐ Sometimes true	☐ Never true					
4.	Within the past 12 months, the food you	bought just didn't last and you didn't have money	to get more.					
	☐ Often true	☐ Sometimes true	☐ Never true					
TR	ANSPORTATION							
	In the past 12 months, has lack of reliable needed for daily living?  ☐ Yes ☐ No TILITIES	transportation kept you from medical appointment	nts, meetings, work or from getting things					
	In the past 12 months, has the electric, ga	s, oil, or water company threatened to shut off ser	vices in your home?					
	LIES LINU LIAITE	eauy Silut Oil						



SΔ	FF	TΥ
J		

<b>7.</b>	How often does an	yone, including	family and friends, phys	sically hurt you?	
	☐ Never	☐ Rarely	☐ Sometimes	☐ Fairly Often	☐ Frequently
•		and the state of the state of	Court of Charles	n a cratte de la crea de la co	
8.			family and friends, insu	•	_
	□ Never	☐ Rarely	☐ Sometimes	☐ Fairly Often	☐ Frequently
9.	How often does an	yone, including	family and friends, thre	aten you with harm?	
	☐ Never	☐ Rarely	☐ Sometimes	☐ Fairly Often	☐ Frequently
10.	How often does an	yone, including	family and friends, scre	am or curse at you?	
	☐ Never	☐ Rarely	☐ Sometimes	☐ Fairly Often	☐ Frequently
SUP	PLEMENTAL QUEST	ΓIONS			
11.	Do you speak a lan	guage other tha	n English at home?		
	☐ Yes	□ No	2.18.1011 00 1101101		
	_ 163	_ 110			
<b>12.</b>	If yes, what is the	primary languag	e you speak		
	☐ English	☐ Spanish	□ Navajo	☐ Pueblo	☐ Other Language:
12	. Do you want help	finding or keep	ing work or a job?		
13				urk Dido not noo	d or wort halp
	☐ Yes, help finding	g work	☐ Yes, help keeping wo	ork 🗆 I do not need	d or want help
14	. How hard is it for	you to pay for t	he very basics like food,	housing, medical care a	nd heating? Would you say it is:
	$\square$ Very hard	☐ Somewhat h	ard 🗆 Not hard at a	all	
4.5	Berry Ive				
15	. Do you have any s		ne?		
	☐ Yes	□ No			



lf "yes," what are your s	ources of inco	me?							
$\square$ Alimony or other	□ So	☐ Social Security Disability Insurance (SSDI)					$\square$ VA Non-Service-Connected Disabilit		
☐ Business Income	□ So	cial Secu	ırity Reti	irement	/Survivo	rs	Pension		
☐ Child Support			In	come					☐ VA Retirement Pension
☐ Earned Income (v	vages, salaries	,		ate-spec					☐ VA Service-Connected Disability
tips, etc.)			☐ Sta	ate-spec	ific Disal	oility Inc	ome		Compensation
☐ Pensions and/or a	annuities		☐ Su	pplemer	ntal Secu	irity Inco	ome (SSI	)	☐ Workers Compensation
☐ Private Disability	Insurance		□ Те	mporary	Assista	nce for N	leedy Fa	ımilies	☐ Other Source
☐ Rental Income			(T.	ANF)					☐ Name:
☐ Retirement Accou	ınt Distributio	ns	□Ur	nemploy	ment Ins	surance			
16. What is your total	annual incom	e?	\$			year			
17. If you are a studen	t, what is you	r status?							
☐ Student, full-tim	е	☐ Stu	dent, pa	rt-time					
18. What is the highes	t level of educ	ation yo	u have	achieved	d?				
☐ Less than a high s	chool diploma	a					☐ Bach	elor's Degre	ee*
☐ GED/High School	Diploma						☐ Mast	er's Degree	*
☐ Some College, No	Degree*		☐ Professional Degree/Doctorate*					gree/Doctorate*	
☐ Trade/Technical/\	/ocational Trai	ning*	Focus of Degree/Doctorate:					octorate:	
☐ Associate's Degre		Ü						-	
19. Do you want help vequivalent.	with school or	training	? For ex	cample,	starting	or comp	oleting jo	ob training	or getting a high school diploma, GED or
☐ Yes	□ No								
20. How many children	า live with yoเ	ı in your	househ	old?					
if 0, go to Q23									
□0 □1	□ 2 □ 3	□ 4	□ 5	□ 6	□ 7	□8	□9	□ 10+	



21.	Do you ne if yes, go t if no, go to	o Q22	d care no	ow or in	the next	t 6 mon	ths?						
	☐ Yes	) Q23	□ No										
22.	Please sel	ect the	childcar	e need t	for any o	f the fo	llowing						
	☐ Infants				or any o	i the io	nowing.	•	□ Pre-	K (4 - 5 year:	s)		
	☐ Toddler	-		1137							•	hool aged children	
	☐ Pre-sch	•								refaiter sen	001 care 101 3c	noor agea crimaren	
	□ FIE-SCII	001 (3 y	earsj										
23.	If for any i		•	d help v	vith day-	to-day a	activitie	s such as b	athing, pre	paring mea	lls, shopping, ı	managing finances, etc., do you g	e
	□ I don't r	need an	y help						□ Ι coι	ıld use a littl	e more help		
	☐ I get all	the hel	p I need			☐ I need a lot more help							
24.	How ofter	ı do you	ı feel loı	nely or i	solated f	rom th	ose arou	and you?					
	☐ Never		□ Rar	ely	☐ Som	etimes		☐ Fairly	Often	☐ Fred	quently		
25.						-				v many days ar activities	•	d you engage in moderate exercise	9
26.	On averag	e, how	many m	ninutes o	did vou u	sually	spend ex	cercising at	this level	on one of th	nose days?		
	□0	□10	□ 20		□ 30	□ 40	-	□ 50	□ 60	□ 90	□ 120	☐ 150 or greater	
	-	tions), b	ut only	count th	ose if yo	u have	taken th	em for rea	sons or in	doses other	than prescribe	ces are prescribed by a doctor (like ed. One question is about illicit or able to help you.	•



wine, a malt beverage or liquor? One drink is equ			ek or per month did you have at least one drink of any alcoholic beverage such as bee uivalent to a 12-ounce beer, a 5-ounce glass of wine, or a drink with one shot of liquo  days in the past 30 days   \[ \begin{array}{ll} \text{No drinks in the past 30 day} \end{array}		
28. Considering all ty drinks on an occa	•	olic beverages, ho	ow many times during the past 30 days did	d you have [5 for men/4 for women] or more	
numbe	er of times	☐ None	☐ Don't know/Not sure		
29. How many times	in the past 3	0 days have you	used tobacco products (like cigarettes, ciga	ars, snuff, chew, electronic cigarettes)?	
☐ Every day		Some days	□ Never		
30. How many times	in the past 3	0 days have you	used prescription drugs for non-medical re	easons?	
☐ Every day		Some days	☐ Never		
31. How many times	in the past 3	0 days have you	used illegal drugs?		
☐ Every day		Some days	□ Never		
32. Do you have any Medicare or Indi			including health insurance, prepaid plans	such as HMOs, or government plans such as	
☐ Yes	□ No	☐ Don't Kno	ow .		
If "Yes," what ins	urance do you	ı have:			
☐ Medicaid			☐ Indian Health Service	☐ Other that I pay for myself	
☐ Medicare			☐ Other through my employer	Name:	
☐ Veterans Administration			Name:		



# Evaluation Screen



Name:		
Navigator:		
Date:		
Has the Program Eva	luation Consent Form beer	n signed and uploaded?
☐ Yes	□ No	
If not, please ask for impact of CONNECT.		sent to evaluate the community-wide
and County over time ways we do that is by about our good work an evaluation that sh	e. To do that we need to provide to provide to provide to people you know. Anot to people when CONNECT is now it saves emergency, and the contract of the cont	e needs of all residents of Santa Fe City rove the value of CONNECT. One of the u - and you can help spread the word ther way to prove value is by completing i provides community members with the hospital, medical and jail costs later. You
protected by state an		co Health Information Exchange is I will not be made public and will not be gencies.)
records maintained l	_	ally access health information and any afety agencies in Santa Fe, to be used of CONNECT?"
☐ Yes	□ No	



# **Evaluation Screen**



1.	Would you in	n general say that yo	our health is:			
	Excellent	☐ Very Good	☐ Good	☐ Fair	☐ Poor	
2.	`	g about your physica or how many days do ood?			-	
	J	_ number of days	☐ None			
3.	depression,	g about your mental and problems with e was your mental he	emotions, for ho	ow many day		
	]	_ number of days	☐ None			
4. During the past 30 days, for about how many days did poor physical or mental health keep you from doing your usual activities, such as self-care, work, or recreation?						
	<u> </u>	_ number of days	☐ None		N/A	
5. Have you been in the hospital (in the last 30 days)?						
	□ No	☐ Don't	Know or refused	t		
[ If	Yes yes, when wer	e you discharged?		_		
6.	Have you be	en in the ER (in the	last 30 days)?			
	□ No	☐ Don't	Know or refused	d		
	Yes yes, when wer	e you discharged?		_		



## **Evaluation Screen**



7. Have you been	in jail/detention (in the last 30 days)?
□ No	☐ Don't Know or refused
☐ Yes If yes, when were y	ou discharged?
8. Has your phon time we spoke	e number, email or home address changed since the last?
□ No	
☐ Yes, update clie	ent's FaceSheet

## APPENDIX E SAMPLE AGREEMENT

## SERVICE AGREEMENT BETWEEN SANTA FE COUNTY AND

This Agreement is entered into this	day of		_ 20, between Santa Fe	
County, a political subdivision o, [ADI				(the "County"), and
	Backgro	und		
WHEREAS, pursuant to [PRO TO PROCUREMENT CODE, COUNT				
WHEREAS, the [BACKGROU AND REQUIREMENTS]; and	UND OR DI	ESCRIPTION	N OF THE	COUNTY'S NEEDS
WHEREAS, the [BACKGROUABILITIES/QUALIFICATIONS]; and		DESCRIPT	TION OF T	HE CONTRACTOR'S
WHEREAS, [GENERAL PUR	RPOSE OF T	THIS AGREE	EMENT]; a	and
<b>WHEREAS</b> , the County requir willing to provide these services and bo				
NOW, THEREFORE, the parties agree	ee as follow	s:		
	Agreen	nent		
1. CONTRACTOR'S SERVICES				

#### 2. ADDITIONAL SERVICES

- A. The parties agree that all tasks in section 1 (Contractor's Services) will be completed to the County's satisfaction and for the amount stated section 3 (Compensation, Invoicing and Setoff).
- B. The County may request changes in the Contractor's Services. Any changes to the Contractor's services must be made by written amendment.

## 3. COMPENSATION, INVOICING AND SET-OFF

- A. The Contractor will be compensated as follows.
- B. The Contractor must submit a written request for payment to the County when payment is due. Upon the County's receipt of the written request, the County will issue a written certification of complete or partial acceptance or rejection of the services for which payment is sought. The County will not make a payment until the County issues a written certification accepting the services.
  - 1) The County's representative for certification of acceptance or rejection of contractual items and services is , or other individual as may be designated by the County.
  - Within 30 days of the issuance of the certification accepting the services, the County will make payment for the services. If the County does not issue payment for accepted services within 30 days of the certification by the County, the County will pay a late payment fee of 1.5% per month until the amount due is paid in full.
- C. If the Contractor breaches this Agreement, the County may, without penalty, withhold payments due the Contractor for the purpose of set-off until the County determines the exact amount of damages it suffered as a result of the breach.
- D. The County's payment to Contractor will not foreclose the County's right to recover excessive or illegal payment.

#### 4. EFFECTIVE DATE AND TERM

This Agreement will become effective on the date of last signature by the parties and will terminate one year from that date, unless earlier terminated under section 5 (Termination) or 6 (Appropriations and Authorizations). The parties may agree to extend the term by written amendment.

#### 5. TERMINATION

A. <u>Termination for Cause</u>. Either party may terminate this Agreement based upon a

breach by the other party. The non-breaching party must give the breaching party written notice of termination stating the specific grounds for the termination. The termination will be effective 30 days from the breaching party's receipt of the notice, during which time the breaching party may cure the breach. If the breach cannot with due diligence be cured within 30 days, the breaching party will have a reasonable time to cure the breach, provided that, within the 30-day period, the breaching party began to cure the breach and advised the non-breaching party in writing that it intended to cure.

B. Termination for Convenience of the County. The County may terminate this Agreement at any time for any reason or no reason, by giving the Contractor written notice of termination. The notice must state the effective date of termination, which must not be less than 15 days from the Contractor's receipt of the notice. The County will pay the Contractor for acceptable services performed before the effective date of termination. The County will not be liable for any services performed by the Contractor after the date of termination.

## 6. APPROPRIATIONS AND AUTHORIZATIONS

The County's performance of the obligations under this Agreement is contingent upon sufficient appropriations and authorizations by the Board of County Commissioners of Santa Fe County, and if state funds are involved, the Legislature of the State of New Mexico. If sufficient appropriations and/ or authorizations are not made in this or future fiscal years, this Agreement must terminate upon written notice by the County to the Contractor. A termination for non-appropriations or lack of authority will be without penalty to the County, and the County will not be required to reimburse the Contractor for expenditures made in the performance of this Agreement. The County is not committed to the expenditure of any funds until such time as they are programmed, budgeted, encumbered and approved for expenditure by the County. The County's decision regarding appropriations and authorization will be final and will not be subject to challenge by the Contractor in any way, or forum, including a lawsuit.

#### 7. INDEPENDENT CONTRACTOR

The parties intend that the Contractor and its agents and employees will be independent contractors and not employees or agents of the County. Accordingly, the Contractor and its agents and employees will not accrue leave, participate in retirement plans, insurance plans, or liability bonding, use County vehicles, or participate in any other benefits afforded to County employees. Except as may be authorized in this Agreement, the Contractor has no authority to bind, represent, or otherwise act on behalf of the County.

## 8. ASSIGNMENT AND SUBCONTRACTING BY THE CONTRACTOR

A. The Contractor must not assign or transfer any interest in this Agreement or assign any claims for money due under this Agreement without the advance written approval of the County. Any attempted assignment or transfer in violation of this Agreement will be void.

B. The Contractor must not subcontract or delegate any portion of the services without the advance written approval of the County. Any attempted subcontract or delegation by the Contractor to a non-party in violation of this Agreement will be void.

## 9. CONTRACTOR'S PERSONNEL

- A. The services in section 1 (Contractor's Services) must be performed by the Contractor or under its supervision.
- B. The Contractor states that it has, or will secure at the Contractor's expense, all personnel required to perform the services and obligations under this Agreement. Such personnel must not be employees of or have any contractual relationship with the County, and must be qualified and licensed by federal, state and local law to perform the services.

#### 10. RELEASE

The Contractor's receipt of payments due under this Agreement serves as a release of the County, its elected officials, officers, agents and employees from all liabilities, claims, and obligations arising from this Agreement.

## 11. CONFIDENTIALITY

Any confidential information provided to or developed by the Contractor in the performance of this Agreement will be kept confidential and will not be made available to any individual or organization by the Contractor without the prior written approval of the County.

## 12. PUBLICATION, REPRODUCTION, AND USE OF MATERIAL; COPYRIGHT

- A. The County has the unrestricted right to publish, disclose, distribute and otherwise use, in whole or in part, any reports, data, or other material prepared under or pursuant to this Agreement.
- B. The Contractor acknowledges and agrees that any material produced in whole or in part under or pursuant to this Agreement is a work made for hire. Accordingly, to the extent that any such material is copyrightable in the United States or in any other country, the County will own any such copyright.

#### 13. CONFLICT OF INTEREST

The Contractor states that it does not have any interest that would conflict in any manner with the performance of the services and obligations under this Agreement.

## 14. AMENDMENT

This Agreement may not be modified, altered, changed, or amended orally. To be valid any amendment to this Agreement must be in writing signed by the parties.

## 15. ENTIRE AGREEMENT; INTEGRATION

This Agreement incorporates all the agreements and understandings between the parties and all agreements and understandings are merged into this Agreement. No prior or contemporaneous agreements or understandings, verbal or otherwise, of the parties will be valid or enforceable unless embodied in this Agreement.

#### 16. NOTICE OF PENALTIES

The Procurement Code, NMSA 1978, Sections 13-1-28, imposes civil and criminal penalties for its violation. In addition, New Mexico criminal statutes impose felony penalties for bribes, gratuities, and kickbacks.

## 17. EQUAL EMPLOYMENT OPPORTUNITY COMPLIANCE

- A. The Contractor agrees to abide by federal, state, local laws, ordinances, and rules and regulations pertaining to equal employment opportunity and unlawful discrimination. The Contractor must not discriminate against any person with regard to employment with the Contractor or participation in any program or activity offered pursuant to this Agreement on the grounds of race, age, religion, color, national origin, ancestry, sex, physical or mental handicap, serious medical condition, spousal affiliation, sexual orientation, or gender identity.
- B. The Contractor acknowledges that failure to comply with this section will constitute a breach of this Agreement.

## 18. GOVERNING LAW

- A. The Contractor will comply with all applicable laws, ordinances, and regulations, including Santa Fe County Ordinance 2014-1 (Establishing a Living Wage).
- B. This Agreement will be construed in accordance the laws of the State of New Mexico without regard to its choice of law rules. The Contractor acknowledges that the exclusive forum for any litigation related to this Agreement will be state district courts of New Mexico, located in Santa Fe County.

## 19. RECORDS AND INSPECTIONS

A. To the extent its books and records relate to (i) its performance of this Agreement or any subcontract entered into pursuant to it or (ii) cost or pricing data (if any) set forth in this Agreement or that was required to be submitted to the County as part of the procurement process, the Contractor agrees to (i) maintain such books and records for a period of six years from the date of final payment under this Agreement; (ii) allow the County or its designee to audit such books

and records at reasonable times and upon reasonable notice; and (iii) to keep such books and records in accordance with generally accepted accounting principles (GAAP).

B. To the extent its books and records relate to (i) its performance of this Agreement or any subcontract entered into pursuant to it or (ii) cost or pricing data (if any) set forth in this Agreement or that was required to be submitted to County as part of the procurement process, the Contractor also agrees to require any subcontractor it may hire to perform its obligations under this Agreement to (i) maintain such books and records during the term of this Agreement and for a period of six years from the date of final payment under the subcontract; (ii) to allow the County or its designee to audit such books and records at reasonable times and upon reasonable notice; and (iii) to keep such books and records in accordance with GAAP.

## **20.** INDEMNIFICATION

- A. The Contractor shall indemnify the County and its elected officials, agents, and employees from any liabilities, damages, demands, suits, costs or expenses, including court costs and legal fees, resulting from the Contractor's performance or non-performance of its obligations under this Agreement.
- B. The County may control and participate in the defense of any demand, suit, or cause of action that relate to the County. No matter will be settled without the County's consent. Consent must not be unreasonably withheld.
- C. The Contractor's obligations under this indemnification section will not be limited by the terms of the insurance policy the Contractor is required to maintain under this Agreement.

## 21. SEVERABILITY

If any provision of this Agreement is held invalid or non-enforceable by a court of competent jurisdiction, other provisions will not be affected and will remain valid and enforceable.

## 22. NOTICE

Notice required to be given to either party must be in writing and delivered in person, by courier service or by U.S. mail, either first class or certified, return receipt requested, postage prepaid, to:

The County:		
The Contractor:		

#### 23. CONTRACTOR REPRESENTATIONS

The Contractor represents that:

- A. This Agreement is duly authorized by the Contractor, the person signing this Agreement has authority to do so, and, once signed by the Contractor, this Agreement will constitute a binding obligation of the Contractor.
- B. The terms of this Agreement do not conflict with Contractor's corporate agreement or any statement that may be filed with the New Mexico Secretary of State.
- C. The Contractor is legally registered and is properly licensed by the State of New Mexico to provide the services and will maintain such registration and licensure for the term of this Agreement.

## 24. FAX OR ELECTRONIC SIGNATURE

A fax or electronic signature will have the same force and effect as an original signature.

#### 25. NO THIRD PARTY BENEFICIARIES

The parties do not intend by this Agreement to create any rights in any non-parties.

## 26. CONTRACTOR'S INSURANCE

- A. <u>General.</u> The Contractor must submit evidence of insurance as is required in this section. The Contactor's policies of insurance must be written by a company authorized to provide insurance in the state of New Mexico.
- B. <u>Liability Insurance</u>, <u>Including Automobile</u>. The Contractor must maintain a comprehensive general liability and automobile insurance policy with liability limits in amounts not less than \$1,000,000.00 combined single limits of liability for bodily injury, including death, and property damage for any one occurrence. Contactor's insurance must include coverage for all services and work performed for the County under this Agreement; coverage for the use of all owned, non-owned, hired automobiles, vehicles and other equipment, both on and off work; and contractual liability coverage under which this Agreement is an insured contract. Santa Fe County must be a named an additional insured on the Contractor's policy.
- C. <u>Increased Limits.</u> If the Legislature of the State of New Mexico increases the maximum limits of liability under the New Mexico Tort Claims Act, the Contractor must increase the maximum limits of any insurance required under this Agreement.

## 27. PERMITS AND FEES

Contractor will procure all permits, licenses, and pay all fees associated with the performance of the services and the Contractor's obligations under this Agreement.

## 28. NEW MEXICO TORT CLAIMS ACT

No provision of this Agreement will modify or waive the sovereign immunity or limitation of liability enjoyed by County or its "public employees" at common law or under the New Mexico Tort Claims Act, NMSA 1978, Section 41-4-1.

## 29. CAMPAIGN CONTRIBUTION DISCLOSURE

The Contractor must complete and submit simultaneous with signing this Agreement, the Santa Fe County Campaign Contribution Disclosure form.
30. CONTRACTOR'S AGENT FOR SERVICE OF PROCESS
The Contractor appoints, as its agent for service of process. The Contractor acknowledges that service on the agent will have the same effect as though the Contractor were personally served within the state of New Mexico.
31. SURVIVAL
The provisions of the following paragraphs will survive termination of this Agreement: Indemnification, Records and Inspection; Release; Confidentiality; and Choice of Law.
The parties execute this Agreement as of the date of last signature by the parties.
SANTA FE COUNTY
Gregory S. Shaffer Date County Manager
Approved as to form:
Jeff Young Date Santa Fe County Attorney

CONTRACTOR -			
Signature	 Date		
Print name and title			